PUBLIC LIBRARY SERVICES BRANCH

BRITISH COLUMBIA PUBLIC LIBRARIES STATISTICS

2003

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BRITISH COLUMBIA

Ministry of Community, Aboriginal and Women's Services

LEGISLATIVE LIBRARY OF BRITISH COLUMBIA
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BRITISH COLUMBIA

PUBLIC LIBRARIES STATISTICS

2003

Compiled by the Public Library Services Branch
Ministry of Community, Aboriginal and Women's Services
Victoria, British Columbia
2004

LEGISLATIVE LIBRARY
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INTRODUCTION

British Columbia Public Libraries Statistics is an annual publication of the Public Library Services Branch of the Ministry of Community, Aboriginal and Women's Services. It provides a compilation of statistical and financial data summarizing the activities of British Columbia public libraries for the calendar year. The statistics are also published on the Ministry of Community, Aboriginal and Women's Services web site at:

http://www.mcaws.gov.bc.ca/lgd/public_libraries/statistics/

Since 1997, the statistics have been collected electronically, using a web-based survey that accepts data filed by all sixty-nine public libraries in the province. The validity of the statistics in this publication is subject to the accuracy of the data supplied in the online Annual Survey of Public Libraries. The questions and instructions from the web-based survey are appended.

This year all statistics appear ranked alphabetically by library name and numerically by population served. For the purposes of this publication, the population of a public library service area is deemed to be the population of the area from which the public library receives local government tax support.

Figures appearing in italics are estimates derived from responses to a Typical Week Survey conducted during October 2003. An entry n.d. means no data was supplied by the library; n.a. means the entry does not apply to the library. Zero values are represented by a dash (-).

The annual compilation of public library statistics is an important accountability, planning, and performance measurement tool for library trustees, library staff and local government officials. The Public Library Services Branch is grateful for the support and cooperation of the public libraries of the province in providing the data for this publication. As always, the Branch will be pleased to receive comments and suggestions for improvements to the publication.

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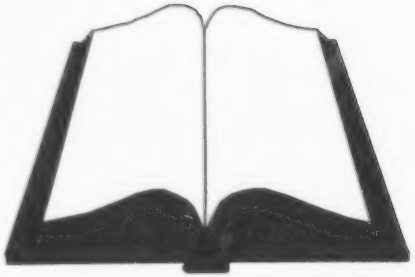
BRITISH COLUMBIA PUBLIC LIBRARIES
SUMMARY AND COMPARISON

	2003	2002	1993
Population of Province	4,146,580 (2002 estimate)	4,095,934 (2001 estimate)	3,284,539 (1991 Census)
Population Served (% of Total)	**4,071,176 (98.2%)**	**4,015,171 (98.0%)**	**3,213,327 (97.8%)**
Revenue from Local Support (% of Total)	$130,054,424 (84.7%)	$123,815,668 (84.6%)	$85,235,396 (85.0%)
Revenue from Provincial Operating Grant (% of Total)	$9,869,268 (6.4%)	$9,522,449 (6.5%)	$8,523,352 (8.5%)
Revenue from Other Grants (% of Total)	$1,505,791 (1.0%)	$1,756,006 (1.2%)	$371,547 (0.4%)
Other Revenue (% of Total)	$12,124,196 (7.9%)	$11,315,844 (7.7%)	$6,138,345 (6.1%)
Total Revenue (per capita)	**$153,553,679 ($37.72)**	**$146,409,967 ($36.46)**	**$100,268,640 ($31.20)**
Expenditure on Salaries (% of Total)	$97,256,279 (64.3%)	$91,564,889 (63.6%)	$64,378,391 (64.9%)
Expenditure on Materials (% of Total)	$19,951,439 (13.2%)	$20,030,987 (13.9%)	$14,446,524 (14.6%)
Expenditure on Facilities (% of Total)	$13,824,499 (9.1%)	$13,471,981 (9.4%)	$8,437,044 (8.5%)
Other Expenditures (% of Total)	$20,112,611 (13.3%)	$18,819,032 (13.1%)	$11,872,561 (12.0%)
Total Expenditure (per capita)	**$151,144,828 ($37.17)**	**$143,886,889 ($35.84)**	**$99,134,520 ($30.85)**
Collections, Print, Volumes Held (per capita)	11,149,555 (2.74)	10,734,913 (2.67)	8,655,181 (2.69)
Collections, Print, Volumes Added (per capita)	859,489 (0.21)	782,669 (0.19)	994,708 (0.31)
Circulation, All Items (per capita)	**50,212,431 (12.33)**	**49,390,138 (12.30)**	**36,712,540 (11.43)**
Total Expenditure Per Circulation	$3.01	$2.91	$2.70
Professional Librarians (FTE)	443	448	365
Total Library Staff (FTE)	**2,023**	**2,014**	**1,708**
Service Points / Total Facilities Area (Sq. metres)	235 / 188,509	234 / 185,874	246 / 132,594
Total Hours of Service (All Service Points)	462,350	440,293	409,032



ALL LIBRARIES

ALPHABETICAL BY LIBRARY NAME

PER CAPITA MEASURES – ALPHABETICAL BY LIBRARY NAME

Library	Population of service area	Print volumes per capita	Print titles per capita	Circulation per capita	Circulation per volume held	Circulation per hour open	Interlibrary loans borrowed per 1,000 circulation	Reference transactions per capita	Public Internet workstations per 1,000 population served	Average hours open per week, per service point	Average hours open per week, main service point	Full-time equivalent employees per 1,000 population served	Full-time equivalent employees per 10,000 circulation	Resident borrowers as % of population served	Square metres per capita
Alert Bay	638	13.40	13.40	5.05	0.36	3.96	56.76	0.31	3.13	16.30	16.30	0.89	1.77	53.76	0.078
Beaver Valley	5,134	5.82	5.78	12.89	2.05	30.47	9.76	1.41	0.58	43.46	43.46	0.62	0.48	57.42	0.053
Bowen Island	3,159	4.66	4.39	12.04	2.43	19.37	3.47	0.69	0.63	39.27	39.27	0.47	0.39	68.47	0.066
Burnaby	205,953	2.79	1.40	19.17	5.08	302.49	0.43	1.18	0.34	65.26	73.12	0.57	0.30	46.99	0.045
Burns Lake	6,929	4.24	4.19	7.04	1.59	27.20	7.02	0.32	0.58	35.84	35.84	0.54	0.77	22.54	0.049
Cariboo	69,558	2.70	1.44	7.85	2.65	45.09	4.92	0.22	0.50	16.14	45.76	0.36	0.46	67.29	0.041
Castlegar & District	13,197	4.27	4.06	12.35	2.71	76.42	4.61	0.32	0.76	42.64	42.64	0.45	0.36	63.14	0.093
Chetwynd	5,155	5.42	5.13	9.05	1.64	18.38	16.03	0.68	1.36	50.80	50.80	1.03	1.14	51.56	0.108
Coquitlam	120,980	1.82	0.95	9.24	4.55	199.64	1.57	0.51	0.10	56.00	56.00	0.44	0.48	48.50	0.030
Cranbrook	25,618	2.36	2.14	7.79	3.07	69.26	9.22	0.43	0.66	57.64	57.64	0.30	0.38	42.32	0.029
Creston	11,424	2.86	2.86	10.92	3.47	59.03	13.90	1.21	0.26	42.28	42.28	0.44	0.40	39.08	0.023
Dawson Creek	18,431	3.99	3.99	6.46	1.55	44.55	9.69	0.45	0.38	53.44	53.44	0.30	0.46	66.75	0.051
Elkford	2,736	9.05	8.87	6.15	0.66	9.80	n.d.	0.09	1.10	34.32	34.32	0.63	1.02	58.33	0.092
Fernie	7,754	4.45	3.65	8.93	1.88	30.61	13.72	1.14	0.77	45.24	45.24	0.33	0.37	52.88	0.104
Fort Nelson	5,937	5.63	5.61	8.52	1.40	22.63	7.65	0.88	0.67	44.72	44.72	0.60	0.71	51.42	0.110
Fort St. James	4,929	2.56	2.57	4.26	1.55	13.55	49.48	0.91	0.81	31.00	31.00	0.36	0.84	27.33	0.020
Fort St. John	28,571	2.44	2.27	5.15	2.03	58.47	6.25	0.09	0.21	50.32	50.32	0.23	0.44	59.11	0.025
Fraser Lake	3,472	4.63	4.63	5.23	1.08	22.13	48.92	n.d.	1.15	16.42	16.42	0.57	1.08	18.09	0.083
Fraser Valley	631,673	1.84	0.30	9.70	4.77	89.90	1.33	0.67	0.36	59.25	n.a.	0.32	0.33	54.95	0.033
Gibsons & District	9,401	3.86	3.56	18.39	4.47	80.41	11.44	1.10	0.64	43.00	43.00	0.63	0.34	62.83	0.069
Grand Forks & District	8,797	3.75	3.53	10.05	2.46	42.69	13.70	0.28	0.57	41.40	41.40	0.48	0.48	78.28	0.061
Granisle	371	33.78	24.80	10.36	0.30	4.83	85.37	0.13	2.70	15.92	15.92	2.10	2.03	39.08	0.321
Greater Victoria	291,205	2.87	1.01	15.06	4.51	198.34	1.35	1.14	0.41	55.29	61.04	0.55	0.37	48.59	0.040
Greenwood	923	9.89	7.13	5.76	0.56	4.89	22.21	0.43	3.25	21.74	21.74	0.47	0.81	44.53	0.121
Hazelton District	5,270	5.37	4.71	5.82	1.05	17.23	5.67	2.16	0.76	35.60	35.60	0.52	0.89	53.87	0.062
Houston	3,738	6.70	6.24	10.60	1.53	20.53	25.07	0.54	1.34	38.58	38.58	0.55	0.52	38.07	0.132
Hudson's Hope	1,136	12.80	12.80	11.64	0.87	10.99	23.97	0.22	1.76	24.06	24.06	1.26	1.08	56.25	0.185
Invermere	8,363	1.66	1.66	2.80	1.63	13.05	65.49	0.05	0.24	35.88	35.88	0.23	0.83	23.82	0.028
Kaslo & District	1,964	5.50	5.50	10.00	1.73	17.57	29.88	0.59	1.02	22.36	22.36	0.35	0.35	62.53	0.095
Kimberley	8,686	3.67	3.67	5.90	1.50	26.33	13.45	n.d.	0.81	38.92	38.92	0.42	0.70	87.51	0.052
Kitimat	10,851	4.03	3.61	8.50	1.96	32.49	7.45	0.62	0.37	56.78	56.78	0.59	0.70	81.32	0.083
Lillooet Area	4,508	5.67	3.57	8.64	1.40	16.49	19.89	0.09	1.33	15.75	30.86	0.74	0.86	62.22	0.104
Mackenzie	5,675	7.69	5.71	8.18	1.02	16.53	10.84	0.66	0.88	56.16	56.16	0.42	0.51	59.79	0.103
McBride	1,970	6.88	6.76	8.44	1.15	13.90	21.36	0.61	3.55	23.92	23.92	1.03	1.22	48.07	0.112
Midway	647	14.02	13.88	12.91	0.85	6.21	25.87	0.75	4.64	26.88	26.88	1.82	1.41	73.26	0.498
Nakusp	2,756	4.62	4.61	9.27	1.82	25.22	18.20	0.80	0.36	20.26	20.26	0.39	0.43	47.75	0.034

PER CAPITA MEASURES – ALPHABETICAL BY LIBRARY NAME

Library	Population of service area	Print volumes per capita	Print titles per capita	Circulation per capita	Circulation per volume held	Circulation per hour open	Interlibrary loans borrowed per 1,000 circulation	Reference transactions per capita	Public Internet workstations per 1,000 population served	Average hours open per week, per service point	Average hours open per week, main service point	Full-time equivalent employees per 1,000 population served	Full-time equivalent employees per 10,000 circulation	Resident borrowers as % of population served	Square metres per capita
Nelson	9,571	5.85	4.96	12.65	2.04	52.63	12.70	1.63	0.63	46.02	46.02	0.77	0.61	75.38	0.118
New Westminster	57,602	3.80	3.33	13.74	3.12	219.03	3.98	1.12	0.26	72.28	72.28	0.65	0.47	69.08	0.066
North Vancouver City	48,255	2.32	2.02	12.55	4.64	180.32	3.39	1.12	0.33	67.15	67.15	0.66	0.52	44.82	0.026
North Vancouver District	87,364	2.85	1.60	18.44	5.24	166.06	1.73	0.83	0.24	64.67	70.42	0.71	0.39	55.80	0.051
Okanagan	323,520	1.83	0.49	10.56	5.10	77.22	1.01	1.35	0.32	30.50	58.61	0.41	0.39	63.07	0.045
Pemberton & District	4,711	2.39	2.38	7.57	2.78	22.95	19.43	n.d.	0.64	31.08	31.08	0.45	0.59	41.82	0.037
Pender Island	4,664	5.49	5.48	7.16	1.24	13.25	26.55	0.01	2.14	12.59	24.72	-	-	39.22	0.128
Penticton	32,214	3.93	3.36	9.60	1.99	110.85	1.67	0.69	0.19	55.81	55.81	0.35	0.37	48.26	0.039
Port Moody	25,545	3.42	2.82	16.75	4.55	122.49	1.93	1.01	0.23	69.88	69.88	0.56	0.34	60.31	0.045
Pouce Coupe	865	n.d.	n.d.	7.08	n.d.	4.12	9.30	1.10	2.31	29.76	29.76	0.97	1.37	n.d.	0.106
Powell River District	20,306	2.55	1.71	8.20	3.00	61.72	14.92	0.22	0.25	26.99	49.66	0.46	0.56	73.43	0.032
Prince George	89,612	1.79	1.31	9.46	4.67	143.54	4.23	0.80	0.23	59.04	64.54	0.51	0.54	53.28	0.038
Prince Rupert	17,565	4.17	3.90	7.63	1.26	48.61	11.77	0.21	1.08	55.18	55.18	0.50	0.65	30.53	0.053
Richmond	174,616	2.12	0.86	19.17	7.79	318.32	0.61	1.06	0.68	70.10	75.57	0.45	0.24	64.75	0.035
Rossland	4,056	5.15	4.96	9.85	1.83	17.04	7.91	0.96	0.49	46.88	46.88	0.57	0.57	84.57	0.079
Salmo	2,516	6.01	5.83	9.10	1.33	20.02	27.20	0.26	0.79	22.88	22.88	0.48	0.52	58.62	0.064
Salt Spring Island	9,279	4.54	4.50	12.94	2.73	61.37	12.36	n.d.	0.43	39.12	39.12	-	-	51.07	0.055
Sechelt	10,604	3.59	3.13	14.49	3.82	66.46	21.13	1.28	0.66	23.12	42.24	0.56	0.38	74.42	0.076
Smithers	8,383	3.00	2.49	7.23	2.27	32.05	14.17	0.30	0.48	37.80	37.80	0.31	0.43	25.25	0.044
Sparwood	5,057	6.09	5.93	5.75	0.90	13.04	n.d.	0.08	1.58	44.56	44.56	0.46	0.80	67.27	0.086
Squamish	15,672	2.77	2.77	5.91	1.95	49.28	9.76	0.26	0.51	37.58	37.58	0.46	0.77	56.83	0.069
Stewart	693	21.65	21.65	6.92	0.31	3.19	212.68	0.58	4.33	30.08	30.08	1.37	1.98	65.66	0.274
Surrey	376,895	1.34	0.36	10.04	6.21	147.63	1.15	1.54	0.32	56.93	69.00	0.30	0.29	39.59	0.031
Terrace	20,112	3.30	2.88	10.59	2.84	67.92	5.15	0.58	0.55	62.74	62.74	0.46	0.44	39.50	0.067
Thompson-Nicola	126,171	2.02	1.31	8.14	3.63	56.91	2.72	0.41	0.40	25.78	58.24	0.47	0.57	69.85	0.049
Trail & District	11,141	3.89	3.78	7.53	1.77	32.90	10.71	1.06	0.36	50.96	50.96	0.55	0.74	53.21	0.047
Tumbler Ridge	2,243	12.68	12.41	9.17	0.69	10.92	40.82	0.13	1.34	37.68	37.68	1.74	1.90	61.21	0.201
Valemount	2,094	6.67	6.60	13.18	1.81	15.20	42.50	0.33	1.91	36.30	36.30	1.01	0.76	61.80	0.069
Vancouver	579,142	4.29	1.53	15.46	2.69	171.88	0.53	1.86	0.48	47.37	56.86	0.84	0.54	63.92	0.078
Vancouver Island	400,361	3.02	0.59	11.53	3.64	78.89	2.11	0.58	0.40	31.64	n.a.	0.43	0.38	45.57	0.032
Vanderhoof	8,098	1.95	1.95	4.31	2.17	21.32	n.d.	0.08	0.25	32.76	32.76	0.24	0.55	20.82	0.026
West Vancouver	44,751	5.87	4.04	22.55	2.71	275.21	1.38	1.75	0.60	36.66	60.80	0.96	0.42	79.33	0.117
Whistler	9,989	3.52	3.19	13.29	3.37	52.03	5.67	2.23	0.50	51.02	51.02	0.52	0.39	67.75	0.025
Total	**4,071,176**														
Average		**2.74**	**1.24**	**12.33**	**4.26**	**138.39**	**2.60**	**1.04**	**0.41**	**49.62**	**45.27**	**0.50**	**0.41**	**54.80**	**0.046**

REVENUE – ALPHABETICAL BY LIBRARY NAME

Library	Population of service area	Municipal support ($)	Regional district support ($)	Local government support per capita ($)	Provincial PLSB grants ($)	Project grants ($)	Library generated revenue ($)	Donations and fundraising ($)	Other revenue ($)	Total revenue ($)	Transfers from reserve ($)
Alert Bay	638	5,000	-	7.84	7,805	4,880	243	2,107	67	**20,102**	-
Beaver Valley	5,134	-	156,092	30.40	22,460	3,756	6,529	-	579	**189,416**	-
Bowen Island	3,159	113,116	-	35.81	10,153	2,700	7,995	142	-	**134,106**	-
Burnaby	205,953	6,158,628	-	29.90	408,145	33,951	733,455	3,193	1,018,650	**8,356,022**	-
Burns Lake	6,929	-	113,276	16.35	24,461	23,121	9,075	7,611	-	**177,544**	-
Cariboo	69,558	-	1,809,495	26.01	249,447	44,364	39,619	635	133,279	**2,276,839**	-
Castlegar & District	13,197	178,190	114,937	22.21	50,295	10,087	18,136	17,431	5,136	**394,212**	6,792
Chetwynd	5,155	-	244,521	47.43	20,311	10,358	6,546	16,918	1,473	**300,127**	18,475
Coquitlam	120,980	3,204,231	-	26.49	238,333	-	168,102	90,744	20,578	**3,721,988**	-
Cranbrook	25,618	280,625	85,172	14.28	74,738	3,763	29,323	15,599	1,767	**490,987**	-
Creston	11,424	-	219,334	19.20	45,055	8,207	11,374	2,442	3,523	**289,935**	-
Dawson Creek	18,431	259,900	-	14.10	58,215	1,496	12,958	3,329	312	**336,210**	-
Elkford	2,736	68,000	9,553	28.35	11,192	-	3,790	3,966	1,755	**98,256**	-
Fernie	7,754	129,810	26,695	20.18	34,822	9,160	23,099	17,719	892	**242,197**	1,577
Fort Nelson	5,937	-	187,020	31.50	20,264	-	11,148	-	-	**218,432**	-
Fort St. James	4,929	61,705	11,756	14.90	17,407	-	2,045	779	1,000	**94,692**	-
Fort St. John	28,571	310,000	76,000	13.51	85,528	3,360	21,275	4,257	19,578	**519,998**	-
Fraser Lake	3,472	41,500	7,561	14.13	15,093	2,344	2,064	1,899	26,863	**97,324**	-
Fraser Valley	631,673	13,063,868	149,387	20.92	1,282,380	34,206	657,862	49,628	100,157	**15,337,488**	665,462
Gibsons & District	9,401	-	318,115	33.84	32,937	2,834	25,528	991	70	**380,475**	-
Grand Forks & District	8,797	-	250,000	28.42	31,601	7,098	9,964	7,650	7,429	**313,742**	2,197
Granisle	371	28,500	-	76.82	4,258	-	780	1,930	1,219	**36,687**	-
Greater Victoria	291,205	8,836,260	-	30.34	584,847	8,226	651,232	114,460	239,514	**10,434,539**	86,044
Greenwood	923	5,000	3,385	9.08	3,187	13,810	1,753	2,503	852	**30,490**	-
Hazelton District	5,270	2,500	79,132	15.49	19,712	17,421	4,018	1,520	1,288	**125,591**	-
Houston	3,738	80,900	-	21.64	29,538	9,018	4,684	2,188	953	**127,281**	-
Hudson's Hope	1,136	72,721	-	64.02	10,061	9,128	1,667	1,413	1,215	**96,205**	-
Invermere	8,363	36,560	26,627	7.56	32,871	886	7,122	21,717	2,268	**128,050**	-
Kaslo & District	1,964	1,300	20,361	11.03	6,088	-	2,373	5,815	363	**36,300**	-
Kimberley	8,686	112,626	30,409	16.47	35,487	-	18,298	-	-	**196,820**	-
Kitimat	10,851	482,629	-	44.48	44,381	10,191	17,577	8,626	-	**563,404**	-
Lillooet Area	4,508	-	142,000	31.50	31,697	10,548	3,437	3,986	8,342	**200,010**	-
Mackenzie	5,675	217,770	640	38.49	22,641	2,104	1,413	1,900	-	**246,468**	-
McBride	1,970	-	88,600	44.97	12,284	11,650	3,039	391	22	**115,985**	315
Midway	647	10,303	1,385	18.06	17,310	9,673	6,586	2,050	286	**47,593**	-
Nakusp	2,756	-	50,921	18.48	14,701	400	4,008	3,920	1,418	**75,368**	-

REVENUE – ALPHABETICAL BY LIBRARY NAME

Library	Population of service area	Municipal support ($)	Regional district support ($)	Local government support per capita ($)	Provincial PLSB grants ($)	Project grants ($)	Library generated revenue ($)	Donations and fundraising ($)	Other revenue ($)	Total revenue ($)	Transfers from reserve ($)
Nelson	9,571	434,850	-	45.43	41,122	19,503	53,062	15,605	2,172	**566,314**	3,322
New Westminster	57,602	2,532,964	-	43.97	130,700	-	113,540	500	-	**2,777,704**	-
North Vancouver City	48,255	2,056,526	-	42.62	108,632	2,500	84,344	4,187	12,574	**2,268,763**	25,593
North Vancouver District	87,364	3,729,671	-	42.69	184,962	5,864	267,262	9,915	-	**4,197,674**	-
Okanagan	323,520	6,794,095	2,488,730	28.69	855,385	147,345	356,398	22,834	20,955	**10,685,742**	421,378
Pemberton & District	4,711	-	99,800	21.18	16,066	6,450	7,051	3,776	777	**133,920**	-
Pender Island	4,664	-	63,895	13.70	13,526	-	22,669	9,406	269	**109,765**	-
Penticton	32,214	834,072	-	25.89	90,412	-	90,014	9,313	3,794	**1,027,605**	47,297
Port Moody	25,545	1,004,079	-	39.31	73,349	5,800	66,127	22,735	-	**1,172,090**	6,729
Pouce Coupe	865	27,318	-	31.58	3,000	2,752	617	394	128	**34,209**	-
Powell River District	20,306	341,000	147,525	24.06	59,235	-	33,573	-	1,693	**583,026**	-
Prince George	89,612	2,630,519	95,700	30.42	188,185	26,784	146,578	89,471	22,735	**3,199,972**	-
Prince Rupert	17,565	525,000	6,723	30.27	62,420	51,799	35,452	3,140	-	**684,535**	-
Richmond	174,616	5,609,000	-	32.12	345,473	99,389	495,659	174,515	-	**6,724,036**	-
Rossland	4,056	-	122,206	30.13	14,015	3,130	3,471	3,255	441	**146,518**	18,000
Salmo	2,516	20,495	24,059	17.71	15,119	13,477	4,698	3,995	1,800	**83,643**	-
Salt Spring Island	9,279	-	61,290	6.61	26,909	-	14,912	25,598	4,684	**133,393**	-
Sechelt	10,604	329,500	90,120	39.57	45,660	2,692	22,541	12,393	2,051	**504,957**	-
Smithers	8,383	110,780	20,320	15.64	25,987	186	15,048	9,445	-	**181,766**	-
Sparwood	5,057	113,300	18,580	26.08	20,007	1,204	5,898	1,409	2,156	**162,554**	-
Squamish	15,672	447,709	7,000	29.01	51,452	14,374	22,270	8,387	2,636	**553,828**	-
Stewart	693	42,498	-	61.32	11,409	1,691	1,454	219	289	**57,561**	1,785
Surrey	376,895	7,851,000	-	20.83	737,491	132,654	588,312	27,038	42,500	**9,378,995**	-
Terrace	20,112	362,580	135,270	24.75	63,939	11,666	36,799	267	2,476	**612,997**	-
Thompson-Nicola	126,171	-	5,668,161	44.92	346,535	5,460	113,908	13,681	157,959	**6,305,704**	-
Trail & District	11,141	-	358,278	32.16	42,736	9,652	7,694	7,879	2,473	**428,712**	-
Tumbler Ridge	2,243	105,000	-	46.81	12,663	9,204	1,693	3,729	38	**132,327**	-
Valemount	2,094	-	86,950	41.52	13,983	1,500	4,993	415	584	**108,425**	-
Vancouver	579,142	31,805,801	-	54.92	1,354,683	602,453	2,182,074	362,496	254,444	**36,561,951**	1,591,928
Vancouver Island	400,361	7,766,529	4,126,265	29.71	1,137,906	-	836,084	21,828	82,197	**13,970,809**	534,083
Vanderhoof	8,098	78,790	19,142	12.09	27,547	6,514	3,999	4,599	3,566	**144,157**	18,894
West Vancouver	44,751	2,568,552	-	57.40	102,153	3,544	228,227	113,184	-	**3,015,660**	-
Whistler	9,989	306,066	2,700	30.91	36,902	9,464	29,726	63,013	5,612	**453,483**	-
Total	**4,071,176**	**112,189,336**	**17,865,088**		**9,869,268**	**1,505,791**	**8,424,264**	**1,468,079**	**2,231,853**	**153,553,679**	**3,449,871**
Average				**31.95**							

EXPENDITURE – ALPHABETICAL BY LIBRARY NAME

Library	Population of service area	Salaries and benefits ($)	Library materials ($)	Electronic information ($)	Library materials & electronic information expenditure per cap	Computers and connectivity ($)	Facilities ($)	Capital expenditure ($)	Other expenditure ($)	**Total expenditure ($)**	Transfers to reserve ($)
Alert Bay	638	12,669	1,848	-	2.90	1,132	488	2,009	298	**18,444**	-
Beaver Valley	5,134	118,211	20,374	305	4.03	5,061	13,977	23,749	7,845	**189,522**	-
Bowen Island	3,159	61,802	24,084	2,062	8.28	6,349	27,073	966	12,354	**134,691**	-
Burnaby	205,953	5,554,105	1,373,445	64,531	6.98	55,738	479,261	-	286,955	**7,814,035**	20,000
Burns Lake	6,929	92,538	27,713	344	4.05	12,371	14,480	3,342	-	**150,788**	21,056
Cariboo	69,558	1,053,507	217,208	9,310	3.26	92,719	165,389	91,984	429,853	**2,059,970**	107,500
Castlegar & District	13,197	263,164	64,242	2,327	5.04	10,976	16,207	6,758	27,421	**391,095**	8,828
Chetwynd	5,155	175,527	35,850	1,003	7.15	10,596	30,796	15,084	18,475	**287,331**	18,287
Coquitlam	120,980	2,492,958	408,318	-	3.38	150,040	107,665	106,921	256,962	**3,522,864**	23,493
Cranbrook	25,618	323,525	52,824	2,324	2.15	25,112	23,452	1,898	31,031	**460,166**	-
Creston	11,424	184,520	48,311	1,700	4.38	14,198	19,269	266	2,925	**271,189**	5,500
Dawson Creek	18,431	202,380	45,598	n.a.	2.47	19,219	54,652	14,985	25,830	**362,664**	1,598
Elkford	2,736	62,786	15,338	-	5.61	1,852	-	1,183	2,460	**83,619**	-
Fernie	7,754	135,478	35,940	425	4.69	16,749	8,986	8,046	24,129	**229,753**	-
Fort Nelson	5,937	130,338	30,464	301	5.18	6,912	27,000	4,000	20,067	**219,082**	-
Fort St. James	4,929	49,292	8,046	-	1.63	-	11,965	-	17,049	**86,352**	-
Fort St. John	28,571	271,752	89,621	5,114	3.32	15,013	49,943	12,298	28,896	**472,637**	59,616
Fraser Lake	3,472	50,104	12,603	176	3.68	1,175	1,528	3,695	1,682	**70,962**	20,000
Fraser Valley	631,673	11,224,487	2,302,019	143,901	3.87	650,882	184,478	210,243	2,076,827	**16,792,837**	474,916
Gibsons & District	9,401	253,954	60,099	n.a.	6.39	4,806	30,257	5,200	20,427	**374,743**	-
Grand Forks & District	8,797	215,267	34,437	460	3.97	7,971	25,085	13,653	16,869	**313,742**	-
Granisle	371	18,625	6,801	-	18.33	7,000	-	-	4,535	**36,962**	-
Greater Victoria	291,205	6,890,690	1,733,948	93,411	6.28	262,019	413,021	167,947	746,209	**10,307,245**	-
Greenwood	923	13,833	6,107	54	6.67	2,374	2,560	6,232	2,420	**33,579**	-
Hazelton District	5,270	70,499	13,192	275	2.56	7,422	11,050	9,000	12,397	**123,835**	-
Houston	3,738	81,996	13,356	298	3.65	3,045	10,854	5,495	12,466	**127,509**	-
Hudson's Hope	1,136	48,554	13,101	61	11.59	2,101	6,608	1,400	10,145	**81,970**	7,120
Invermere	8,363	69,444	10,426	-	1.25	5,484	22,799	-	9,039	**117,192**	-
Kaslo & District	1,964	18,864	6,902	-	3.51	4,740	2,039	1,712	4,177	**38,435**	-
Kimberley	8,686	128,278	38,285	n.a.	4.41	4,895	-	774	11,912	**184,144**	-
Kitimat	10,851	326,211	72,081	1,050	6.74	11,841	114,483	-	37,264	**562,929**	-
Lillooet Area	4,508	109,197	22,725	866	5.23	11,280	20,772	5,316	18,208	**188,364**	-
Mackenzie	5,675	145,322	25,140	-	4.43	2,983	30,651	7,776	16,484	**228,356**	-
McBride	1,970	71,312	12,825	-	6.51	2,116	10,883	2,666	13,322	**113,124**	1,628
Midway	647	32,132	1,295	34	2.05	1,371	1,526	4,362	6,496	**47,216**	-
Nakusp	2,756	40,615	16,430	152	6.02	2,895	3,000	1,675	3,688	**68,455**	4,352

EXPENDITURE – ALPHABETICAL BY LIBRARY NAME

Library	Population of service area	Salaries and benefits ($)	Library materials ($)	Electronic information ($)	Library materials & electronic information expenditure per cap	Computers and connectivity ($)	Facilities ($)	Capital expenditure ($)	Other expenditure ($)	Total expenditure ($)	Transfers to reserve ($)
Nelson	9,571	369,043	44,438	1,429	4.79	6,573	92,684	20,726	34,744	**569,637**	10,000
New Westminster	57,602	1,774,760	368,868	6,357	6.51	86,428	184,155	357,939	84,442	**2,862,949**	-
North Vancouver City	48,255	1,550,370	202,172	24,874	4.71	85,633	149,253	-	247,802	**2,260,104**	29,492
North Vancouver District	87,364	3,056,536	545,303	33,734	6.63	128,119	167,085	28,877	185,938	**4,145,592**	58,207
Okanagan	323,520	5,554,625	1,530,391	205,388	5.37	556,964	2,149,034	370,751	525,482	**10,892,635**	351,100
Pemberton & District	4,711	76,303	20,126	468	4.37	5,677	5,666	9,350	10,286	**127,876**	6,044
Pender Island	4,664	-	22,819	180	4.93	4,006	19,535	23,348	8,081	**77,969**	-
Penticton	32,214	574,130	165,932	8,828	5.43	34,023	154,007	16,698	63,956	**1,017,574**	56,801
Port Moody	25,545	812,743	140,180	11,333	5.93	65,490	10,756	61,317	66,606	**1,168,425**	15,000
Pouce Coupe	865	19,854	4,660	-	5.39	2,188	1,723	3,562	2,898	**34,885**	-
Powell River District	20,306	398,241	67,279	5,868	3.60	9,129	32,543	-	29,608	**542,668**	43,022
Prince George	89,612	1,875,615	336,259	19,659	3.97	136,879	563,039	26,533	130,706	**3,088,690**	-
Prince Rupert	17,565	491,742	58,296	3,914	3.54	17,866	42,440	661	40,699	**655,618**	-
Richmond	174,616	3,993,275	1,141,262	78,123	6.98	174,487	412,074	16,947	645,025	**6,461,193**	-
Rossland	4,056	76,254	25,974	238	6.46	3,976	14,112	16,503	9,252	**146,309**	-
Salmo	2,516	51,665	9,810	131	3.95	2,858	8,043	2,329	8,061	**82,897**	800
Salt Spring Island	9,279	-	58,272	1,200	6.41	15,932	35,258	15,430	3,385	**129,477**	-
Sechelt	10,604	246,515	56,115	1,837	5.47	2,188	154,388	-	28,034	**489,077**	-
Smithers	8,383	100,066	35,747	463	4.32	795	14,788	-	15,646	**167,506**	13,535
Sparwood	5,057	79,983	30,797	-	6.09	2,594	28,755	-	40,891	**183,020**	5,000
Squamish	15,672	308,153	85,176	2,740	5.61	10,899	87,717	18,503	54,472	**567,660**	-
Stewart	693	33,949	11,280	106	16.43	1,335	n.a.	1,277	365	**48,312**	2,725
Surrey	376,895	6,572,669	1,165,822	141,050	3.47	106,061	754,761	-	285,200	**9,025,563**	-
Terrace	20,112	398,202	89,024	9,759	4.91	30,621	44,124	8,239	44,611	**624,580**	-
Thompson-Nicola	126,171	2,826,672	518,437	34,583	4.38	194,837	753,579	360,639	206,857	**4,895,605**	-
Trail & District	11,141	295,049	37,521	582	3.42	6,133	34,680	19,566	26,529	**420,060**	3,704
Tumbler Ridge	2,243	93,467	7,442	840	3.69	6,308	816	2,243	9,841	**120,958**	-
Valemount	2,094	60,755	15,078	106	7.25	6,193	15,870	1,860	7,439	**107,302**	-
Vancouver	579,142	24,484,357	4,299,675	394,393	8.11	278,806	3,642,864	751,019	2,657,450	**36,508,564**	1,408,395
Vancouver Island	400,361	7,670,526	1,551,920	95,000	4.11	665,918	2,142,979	86,084	1,386,998	**13,599,425**	908,969
Vanderhoof	8,098	70,870	23,077	411	2.90	2,342	19,142	6,906	7,420	**130,168**	19,597
West Vancouver	44,751	2,115,651	321,189	21,293	7.65	125,005	134,617	75,184	222,721	**3,015,660**	-
Whistler	9,989	230,303	60,104	2,014	6.22	11,369	11,814	50,980	44,486	**411,070**	24,442
Total	**4,071,176**	**97,256,279**	**19,951,439**	**1,437,386**		**4,228,070**	**13,824,499**	**3,094,105**	**11,353,050**	**151,144,828**	**3,730,728**
Average					**5.25**						

COLLECTIONS (1) – ALPHABETICAL BY LIBRARY NAME

Library	Population of service area	Catalogued print volumes added	Catalogued print volumes held	Uncatalogued paperback volumes held	Total print volumes held	Total print titles held	Periodicals, subscriptions held	Periodicals, titles held	Licenced database subscriptions - in library	Licenced database subscriptions - out of library	Total library materials (includes non-print), volumes held	Total library materials (includes non-print), titles held
Alert Bay	638	325	6,891	1,657	8,548	8,548	3	3	-	n.d.	8,841	8,556
Beaver Valley	5,134	1,400	29,872	-	29,872	29,658	91	n.d.	2	1	32,232	29,679
Bowen Island	3,159	1,709	14,719	-	14,719	13,880	29	29	6	6	15,637	13,909
Burnaby	205,953	31,652	477,696	96,839	574,535	287,606	1,008	944	13	7	777,369	339,439
Burns Lake	6,929	3,589	29,393	-	29,393	29,000	42	42	2	-	30,683	30,332
Cariboo	69,558	12,568	187,505	-	187,505	100,388	351	311	-	2	205,883	108,874
Castlegar & District	13,197	3,325	56,309	-	56,309	53,569	108	108	4	2	60,066	57,434
Chetwynd	5,155	2,426	27,957	-	27,957	26,458	60	60	2	1	28,485	27,646
Coquitlam	120,980	14,699	183,324	36,978	220,302	114,953	399	266	6	1	245,530	124,851
Cranbrook	25,618	4,582	60,578	-	60,578	54,827	207	193	1	1	65,081	59,617
Creston	11,424	1,437	32,632	-	32,632	32,632	97	97	4	2	35,935	32,804
Dawson Creek	18,431	4,951	73,607	-	73,607	73,607	94	94	1	1	76,710	76,804
Elkford	2,736	1,050	24,263	500	24,763	24,263	44	44	1	-	25,448	24,379
Fernie	7,754	2,070	31,498	3,000	34,498	28,305	71	71	1	1	36,742	28,386
Fort Nelson	5,937	2,370	33,400	-	33,400	33,300	n.d.	32	-	-	36,075	33,374
Fort St. James	4,929	690	12,602	-	12,602	12,650	25	25	1	-	13,519	12,685
Fort St. John	28,571	2,999	69,618	-	69,618	64,765	129	129	4	4	72,450	67,726
Fraser Lake	3,472	1,326	16,064	-	16,064	16,064	56	56	2	2	16,839	16,171
Fraser Valley	631,673	167,751	1,035,960	124,165	1,160,125	191,968	2,936	482	19	18	1,285,582	225,427
Gibsons & District	9,401	3,492	36,265	-	36,265	33,489	68	68	1	1	38,650	35,941
Grand Forks & District	8,797	2,869	32,984	-	32,984	31,013	100	100	2	1	35,939	31,130
Granisle	371	211	9,534	3,000	12,534	9,200	40	40	1	-	12,966	9,240
Greater Victoria	291,205	52,627	699,211	136,811	836,022	293,331	2,324	863	12	6	973,453	345,890
Greenwood	923	393	6,843	2,286	9,129	6,585	25	25	1	1	9,499	6,970
Hazelton District	5,270	1,291	28,242	59	28,301	24,801	92	92	1	-	29,236	24,905
Houston	3,738	1,695	25,033	-	25,033	23,323	50	50	2	1	25,971	23,418
Hudson's Hope	1,136	1,724	14,540	-	14,540	14,540	23	26	1	1	15,154	14,566
Invermere	8,363	864	13,865	-	13,865	13,865	19	19	-	-	14,398	13,884
Kaslo & District	1,964	894	10,809	-	10,809	10,809	17	17	-	-	11,386	10,826
Kimberley	8,686	456	30,638	1,210	31,848	31,848	71	71	3	1	34,235	34,306
Kitimat	10,851	2,830	43,250	464	43,714	39,156	144	151	1	1	47,145	42,295
Lillooet Area	4,508	1,784	17,950	7,588	25,538	16,107	52	81	2	2	27,890	18,540
Mackenzie	5,675	1,053	32,558	11,080	43,638	32,414	90	90	30	1	45,533	32,584
McBride	1,970	1,421	13,555	-	13,555	13,310	25	25	1	-	14,394	13,356
Midway	647	1,006	4,345	4,726	9,071	8,980	12	12	2	1	9,863	8,992
Nakusp	2,756	957	12,740	-	12,740	12,712	32	32	1	-	14,039	12,786

COLLECTIONS (1) – ALPHABETICAL BY LIBRARY NAME

Library	Population of service area	Catalogued print volumes added	Catalogued print volumes held	Uncatalogued paperback volumes held	Total print volumes held	Total print titles held	Periodicals, subscriptions held	Periodicals, titles held	Licenced database subscriptions - in library	Licenced database subscriptions - out of library	Total library materials (includes non-print), volumes held	Total library materials (includes non-print), titles held
Nelson	9,571	3,330	55,959	-	55,959	47,500	110	110	3	2	59,256	50,691
New Westminster	57,602	14,436	218,814	-	218,814	191,997	621	621	6	6	253,576	192,960
North Vancouver City	48,255	17,762	112,182	-	112,182	97,368	245	241	10	6	130,395	115,719
North Vancouver District	87,364	26,250	248,693	-	248,693	139,896	567	361	13	8	307,386	171,471
Okanagan	323,520	95,456	590,333	1,516	591,849	159,122	1,591	420	12	9	669,054	182,744
Pemberton & District	4,711	1,380	11,257	25	11,282	11,218	22	22	1	1	12,838	12,796
Pender Island	4,664	2,478	22,891	2,700	25,591	25,550	17	14	1	-	26,932	25,564
Penticton	32,214	500	126,550	-	126,550	108,318	231	231	4	-	155,566	112,102
Port Moody	25,545	-	72,090	15,375	87,465	72,090	167	167	19	17	94,146	72,544
Pouce Coupe	865	n.d.	n.d.	-	n.d.	n.d.	11	n.d.	n.a.	n.a.	n.d.	n.d.
Powell River District	20,306	1,658	44,277	7,402	51,679	34,699	130	150	2	2	55,579	38,749
Prince George	89,612	9,227	116,641	44,125	160,766	117,802	940	916	8	7	181,588	130,720
Prince Rupert	17,565	5,366	72,658	520	73,178	68,481	137	134	2	1	106,460	68,756
Richmond	174,616	55,532	334,195	35,200	369,395	150,963	535	322	64	29	429,519	163,400
Rossland	4,056	1,182	20,172	703	20,875	20,132	62	76	1	1	21,878	21,209
Salmo	2,516	1,155	15,131	-	15,131	14,671	50	50	1	1	17,213	14,721
Salt Spring Island	9,279	3,323	42,157	-	42,157	41,738	44	46	2	1	43,990	41,794
Sechelt	10,604	4,038	38,089	-	38,089	33,175	109	109	4	3	40,199	35,394
Smithers	8,383	3,241	25,126	-	25,126	20,859	81	81	1	1	26,669	20,940
Sparwood	5,057	1,000	30,050	750	30,800	30,000	55	60	2	2	32,245	30,080
Squamish	15,672	1,963	43,399	-	43,399	43,399	102	102	4	1	47,585	43,501
Stewart	693	720	15,004	-	15,004	15,004	20	20	2	2	15,538	15,037
Surrey	376,895	31,344	364,548	142,154	506,702	137,455	2,097	802	24	18	608,759	176,015
Terrace	20,112	4,672	66,299	-	66,299	58,000	177	176	6	1	75,103	65,260
Thompson-Nicola	126,171	34,731	250,313	4,463	254,776	164,814	719	330	4	3	282,812	169,817
Trail & District	11,141	2,634	43,335	-	43,335	42,073	53	53	2	1	47,257	45,124
Tumbler Ridge	2,243	906	28,451	-	28,451	27,828	32	37	1	1	29,879	27,931
Valemount	2,094	1,451	13,957	-	13,957	13,830	47	47	1	1	15,264	15,184
Vancouver	579,142	122,435	1,814,907	669,736	2,484,643	886,165	11,950	7,727	77	60	3,330,707	966,529
Vancouver Island	400,361	58,340	803,307	403,936	1,207,243	236,040	2,905	611	15	13	1,267,913	248,627
Vanderhoof	8,098	1,427	15,793	-	15,793	15,757	43	n.d.	1	1	16,107	15,757
West Vancouver	44,751	12,417	235,073	27,488	262,561	181,002	396	385	12	9	371,794	203,193
Whistler	9,989	2,649	35,198	-	35,198	31,862	89	89	3	3	39,406	36,159
Total	**4,071,176**	**859,489**	**9,363,099**	**1,786,456**	**11,149,555**	**5,050,732**	**33,289**	**19,258**	**428**	**277**	**13,241,471**	**5,528,210**

COLLECTIONS (2) – ALPHABETICAL BY LIBRARY NAME

Library	Population of service area	Talking books, volumes held	Videos and DVDs held	Microforms held	CD-ROMs held	Total audio-visual materials, volumes held	Total library materials (includes non-print), volumes held	Total library materials (includes non-print), titles held
Alert Bay	638	288	n.d.	n.d.	5	288	8,841	8,556
Beaver Valley	5,134	528	1,304	n.a.	22	2,338	32,232	29,679
Bowen Island	3,159	-	681	-	-	918	15,637	13,909
Burnaby	205,953	15,820	29,728	139,116	618	63,100	777,369	339,439
Burns Lake	6,929	10	633	-	68	1,222	30,683	30,332
Cariboo	69,558	9,908	7,515	-	-	18,378	205,883	108,874
Castlegar & District	13,197	1,155	1,715	-	108	3,649	60,056	57,434
Chetwynd	5,155	526	n.d.	n.d.	2	526	28,485	27,646
Coquitlam	120,980	3,394	3,738	13,000	7	12,221	245,530	124,851
Cranbrook	25,618	1,591	1,721	-	28	4,475	65,081	59,617
Creston	11,424	775	1,803	-	33	3,270	35,935	32,804
Dawson Creek	18,431	1,149	918	128	8	2,967	76,710	76,804
Elkford	2,736	376	177	-	72	613	25,448	24,379
Fernie	7,754	586	364	68	15	2,161	36,742	28,386
Fort Nelson	5,937	807	1,348	-	62	2,613	36,075	33,374
Fort St. James	4,929	374	280	-	9	908	13,519	12,685
Fort St. John	28,571	797	1,502	33	111	2,688	72,450	67,726
Fraser Lake	3,472	222	484	-	51	724	16,839	16,171
Fraser Valley	631,673	36,275	52,817	12	1,321	124,124	1,285,582	225,427
Gibsons & District	9,401	622	1,230	-	45	2,340	38,650	35,941
Grand Forks & District	8,797	966	1,955	-	17	2,938	35,939	31,130
Granisle	371	270	162	-	-	432	12,966	9,240
Greater Victoria	291,205	20,561	34,793	46,698	2,823	87,910	973,453	345,890
Greenwood	923	106	264	n.a.	n.a.	370	9,499	6,970
Hazelton District	5,270	439	466	-	16	919	29,236	24,905
Houston	3,738	427	466	-	45	893	25,971	23,418
Hudson's Hope	1,136	178	401	-	-	614	15,154	14,566
Invermere	8,363	-	223	-	-	533	14,398	13,884
Kaslo & District	1,964	228	349	-	-	577	11,386	10,826
Kimberley	8,686	858	694	n.a.	n.a.	2,387	34,235	34,306
Kitimat	10,851	721	1,386	446	170	2,815	47,145	42,295
Lillooet Area	4,508	212	1,174	-	77	2,275	27,890	18,540
Mackenzie	5,675	913	952	n.d.	30	1,865	45,533	32,584
McBride	1,970	81	600	-	52	787	14,394	13,356
Midway	647	287	505	n.a.	n.a.	792	9,863	8,992
Nakusp	2,756	399	833	-	42	1,257	14,039	12,786

COLLECTIONS (2) – ALPHABETICAL BY LIBRARY NAME

Library	Population of service area	Talking books, volumes held	Videos and DVDs held	Microforms held	CD-ROMs held	Total audio-visual materials, volumes held	Total library materials (includes non-print), volumes held	Total library materials (includes non-print), titles held
Nelson	9,571	925	1,170	259	31	3,007	59,256	50,691
New Westminster	57,602	2,731	6,813	9,840	342	24,580	253,576	192,960
North Vancouver City	48,255	4,374	4,969	5,620	648	11,945	130,395	115,719
North Vancouver District	87,364	5,865	27,244	11,654	902	46,137	307,386	171,471
Okanagan	323,520	17,180	29,056	1,949	-	75,256	669,054	182,744
Pemberton & District	4,711	-	983	-	26	1,530	12,838	12,796
Pender Island	4,664	454	868	-	-	1,341	26,932	25,564
Penticton	32,214	1,830	1,723	25,463	-	3,553	155,566	112,102
Port Moody	25,545	965	3,640	-	473	6,208	94,146	72,544
Pouce Coupe	865	59	162	-	n.a.	221	n.d.	n.d.
Powell River District	20,306	815	2,001	-	52	3,848	55,579	38,749
Prince George	89,612	3,908	4,870	6,739	-	14,083	181,588	130,720
Prince Rupert	17,565	1,498	2,265	28,471	141	4,670	106,460	68,756
Richmond	174,616	6,912	16,892	25,303	2,107	32,714	429,519	163,400
Rossland	4,056	195	591	-	12	991	21,878	21,209
Salmo	2,516	476	1,123	-	-	2,082	17,213	14,721
Salt Spring Island	9,279	1,040	782	-	10	1,823	43,990	41,794
Sechelt	10,604	622	1,006	18	1	2,091	40,199	35,394
Smithers	8,383	598	608	-	-	1,543	26,669	20,940
Sparwood	5,057	425	800	-	20	1,425	32,245	30,080
Squamish	15,672	-	1,807	1,459	-	2,727	47,585	43,501
Stewart	693	-	332	-	5	529	15,538	15,037
Surrey	376,895	20,254	22,239	35,665	2,528	63,864	608,759	176,015
Terrace	20,112	2,452	3,496	1,500	7	7,297	75,103	65,260
Thompson-Nicola	126,171	11,186	12,502	543	-	27,493	282,812	169,817
Trail & District	11,141	299	1,606	188	68	3,666	47,257	45,124
Tumbler Ridge	2,243	121	793	-	86	1,342	29,879	27,931
Valemount	2,094	134	859	-	22	1,285	15,264	15,184
Vancouver	579,142	50,144	76,974	687,063	4,191	154,810	3,330,707	966,529
Vancouver Island	400,361	17,308	30,245	6,500	130	54,040	1,267,913	248,627
Vanderhoof	8,098	96	218	-	-	314	16,107	15,757
West Vancouver	44,751	5,108	8,133	86,424	517	22,292	371,794	203,193
Whistler	9,989	1,174	2,031	-	-	4,208	39,406	36,159
Total	**4,071,176**	**260,997**	**421,982**	**1,134,159**	**18,176**	**939,802**	**13,241,471**	**5,528,210**

REGISTRATION AND CIRCULATION – ALPHABETICAL BY LIBRARY NAME

Library	Population of service area	Resident borrowers registered at end of year	Non-resident borrowers registered at end of year	InterLINK non-resident borrowers registered at end of year	Total borrowers registered at end of year	Circulation, all items	Annual in person visits	Items lent on interlibrary loan	Items lent on interlibrary loan - % of requests received	Items borrowed on interlibrary loan	Items borrowed on interlibrary loan - per 1,000 circulation
Alert Bay	638	343	n.a.	n.a.	343	3,224	4,780	n.a.	n.a.	183	56.76
Beaver Valley	5,134	2,948	6	n.a.	2,954	66,201	20,692	648	80	646	9.76
Bowen Island	3,159	2,163	6	202	2,371	38,029	27,300	309	19	132	3.47
Burnaby	205,953	96,775	60	54,267	151,102	3,947,734	2,049,346	6,565	55	1,698	0.43
Burns Lake	6,929	1,562	n.a.	n.a.	1,562	48,750	15,900	656	64	342	7.02
Cariboo	69,558	46,805	n.a.	n.a.	46,805	546,007	278,605	1,469	52	2,689	4.92
Castlegar & District	13,197	8,333	228	n.a.	8,561	162,935	93,500	896	78	751	4.61
Chetwynd	5,155	2,658	50	n.a.	2,708	46,675	37,027	579	60	748	16.03
Coquitlam	120,980	58,678	277	14,919	73,975	1,117,979	n.d.	3,595	84	1,755	1.57
Cranbrook	25,618	10,841	572	n.a.	11,413	199,598	143,600	1,214	61	1,840	9.22
Creston	11,424	4,464	3	n.a.	4,467	124,788	67,154	1,070	63	1,734	13.90
Dawson Creek	18,431	12,303	90	n.a.	12,393	119,042	n.d.	663	76	1,154	9.69
Elkford	2,736	1,596	n.d.	n.a.	1,596	16,817	8,000	936	n.d.	n.d.	n.d.
Fernie	7,754	4,100	894	n.a.	4,994	69,245	51,000	766	62	950	13.72
Fort Nelson	5,937	3,053	218	n.a.	3,271	50,605	28,250	686	35	387	7.65
Fort St. James	4,929	1,347	665	n.a.	2,012	21,000	13,500	674	n.d.	1,039	49.48
Fort St. John	28,571	16,889	22	n.a.	16,911	147,115	241,800	919	n.d.	920	6.25
Fraser Lake	3,472	628	-	n.a.	628	18,172	17,000	n.a.	n.a.	889	48.92
Fraser Valley	631,673	347,130	891	36,853	384,874	6,126,311	3,428,898	4,226	61	8,167	1.33
Gibsons & District	9,401	5,907	-	421	6,328	172,871	n.d.	1,232	46	1,978	11.44
Grand Forks & District	8,797	6,886	14	n.a.	6,900	88,366	77,748	844	n.d.	1,211	13.70
Granisle	371	145	14	n.a.	159	3,842	2,356	n.a.	n.a.	328	85.37
Greater Victoria	291,205	141,485	1,183	n.a.	142,668	4,386,086	2,487,034	2,430	43	5,941	1.35
Greenwood	923	411	5	n.a.	416	5,313	6,600	n.a.	n.a.	118	22.21
Hazelton District	5,270	2,839	4	n.a.	2,843	30,670	16,650	612	100	174	5.67
Houston	3,738	1,423	192	n.a.	1,615	39,610	26,450	1,024	63	993	25.07
Hudson's Hope	1,136	639	-	n.a.	639	13,225	5,205	601	63	317	23.97
Invermere	8,363	1,992	200	n.a.	2,192	23,409	22,300	406	49	1,533	65.49
Kaslo & District	1,964	1,228	37	n.a.	1,265	19,648	11,150	n.a.	n.a.	587	29.88
Kimberley	8,686	7,601	n.d.	n.a.	7,601	51,244	n.d.	930	72	689	13.45
Kitimat	10,851	8,824	10	n.a.	8,834	92,252	94,651	836	71	687	7.45
Lillooet Area	4,508	2,805	8	n.a.	2,813	38,967	21,272	837	59	775	19.89
Mackenzie	5,675	3,393	n.d.	n.a.	3,393	46,420	47,476	n.a.	n.a.	503	10.84
McBride	1,970	947	6	n.a.	953	16,622	8,600	255	55	355	21.36
Midway	647	474	400	n.a.	874	8,350	9,250	n.a.	n.a.	216	25.87
Nakusp	2,756	1,316	141	n.a.	1,457	25,545	12,200	469	72	465	18.20

REGISTRATION AND CIRCULATION – ALPHABETICAL BY LIBRARY NAME

Library	Population of service area	Resident borrowers registered at end of year	Non-resident borrowers registered at end of year	InterLINK non-resident borrowers registered at end of year	Total borrowers registered at end of year	Circulation, all items	Annual in person visits	Items lent on interlibrary loan	Items lent on interlibrary loan - % of requests received	Items borrowed on interlibrary loan	Items borrowed on interlibrary loan - per 1,000 circulation
Nelson	9,571	7,215	856	n.a.	8,071	121,094	108,772	486	61	1,538	12.70
New Westminster	57,602	39,790	-	19,175	58,965	791,592	652,040	2,574	n.d.	3,151	3.98
North Vancouver City	48,255	21,630	19	12,489	34,138	605,368	*385,300*	1,640	41	2,055	3.39
North Vancouver District	87,364	48,748	121	10,459	59,328	1,610,931	817,500	4,000	41	2,789	1.73
Okanagan	323,520	204,055	941	n.a.	204,996	3,415,119	*688,050*	2,933	82	3,440	1.01
Pemberton & District	4,711	1,970	-	68	2,038	35,670	n.d.	n.a.	n.a.	693	19.43
Pender Island	4,664	1,829	n.d.	n.a.	1,829	33,375	n.d.	1,006	67	886	26.55
Penticton	32,214	15,548	1,219	n.a.	16,767	309,330	216,716	560	n.d.	516	1.67
Port Moody	25,545	15,407	199	13,527	29,133	427,969	238,050	1,672	45	825	1.93
Pouce Coupe	865	n.d.	n.d.	n.a.	n.d.	6,126	3,776	n.a.	n.a.	57	9.30
Powell River District	20,306	14,911	6	n.a.	14,917	166,578	132,501	646	57	2,486	14.92
Prince George	89,612	47,744	330	n.a.	48,074	847,487	365,650	3,090	n.d.	3,582	4.23
Prince Rupert	17,565	5,363	70	n.a.	5,433	134,103	109,361	1,244	63	1,578	11.77
Richmond	174,616	113,070	239	29,026	142,335	3,347,291	1,631,541	2,829	n.d.	2,033	0.61
Rossland	4,056	3,430	7	n.a.	3,437	39,939	*28,050*	451	71	316	7.91
Salmo	2,516	1,475	-	n.a.	1,475	22,907	*17,900*	1,147	n.d.	623	27.20
Salt Spring Island	9,279	4,739	3	n.a.	4,742	120,031	n.d.	1,099	69	1,483	12.36
Sechelt	10,604	7,892	20	824	8,736	153,646	*92,250*	2,098	59	3,246	21.13
Smithers	8,383	2,117	575	n.a.	2,692	60,569	33,235	24	31	858	14.17
Sparwood	5,057	3,402	116	n.a.	3,518	29,060	*14,150*	615	n.d.	n.d.	n.d.
Squamish	15,672	8,906	64	188	9,158	92,598	75,157	1,500	72	904	9.76
Stewart	693	455	2	n.a.	457	4,796	3,484	1,134	n.d.	1,020	212.68
Surrey	376,895	149,203	6,688	17,962	173,853	3,782,234	2,407,288	1,947	n.d.	4,335	1.15
Terrace	20,112	7,945	149	n.a.	8,094	213,079	180,709	1,138	52	1,097	5.15
Thompson-Nicola	126,171	88,135	n.d.	n.a.	88,135	1,026,964	525,379	2,632	n.d.	2,795	2.72
Trail & District	11,141	5,928	11	n.a.	5,939	83,839	51,720	893	n.d.	898	10.71
Tumbler Ridge	2,243	1,373	3	n.a.	1,376	20,577	29,019	539	75	840	40.82
Valemount	2,094	1,294	105	n.a.	1,399	27,597	*14,550*	914	67	1,173	42.50
Vancouver	579,142	370,189	1,118	75,009	446,316	8,956,354	6,278,854	12,141	45	4,791	0.53
Vancouver Island	400,361	182,434	1,375	n.a.	183,809	4,616,970	*5,354,600*	1,332	56	9,736	2.11
Vanderhoof	8,098	1,686	82	n.a.	1,768	34,922	*16,750*	804	n.d.	n.d.	n.d.
West Vancouver	44,751	35,501	440	17,291	53,232	1,008,928	520,328	3,055	56	1,394	1.38
Whistler	9,989	6,768	36	981	7,785	132,730	163,332	1,716	50	752	5.67
Total	**4,071,176**	**2,231,084**	**20,990**	**303,661**	**2,555,735**	**50,212,431**	**30,531,306**	**94,206**		**104,784**	
Average									**43**		**2.60**

REFERENCE AND PROGRAMMING – ALPHABETICAL BY LIBRARY NAME

Library	Population of service area	Reference transactions	Electronic reference transactions	Total reference transactions	Adult programs	Children's/young adult programs	Summer reading program registrations	Total program attendance
Alert Bay	638	197	n.d.	197	n.d.	n.d.	10	n.d.
Beaver Valley	5,134	7,220	5	7,225	20	82	101	1,111
Bowen Island	3,159	2,185	-	2,185	2	22	94	449
Burnaby	205,953	243,107	3,069	246,176	n.a.	823	7,197	34,658
Burns Lake	6,929	2,243	6	2,249	-	93	105	1,328
Cariboo	69,558	15,170	n.d.	15,170	79	342	915	6,879
Castlegar & District	13,197	4,247	12	4,259	8	115	195	2,876
Chetwynd	5,155	3,523	n.d.	3,523	10	8	221	2,972
Coquitlam	120,980	62,279	*200*	62,479	129	663	n.d.	27,503
Cranbrook	25,618	10,991	65	11,056	10	102	330	3,574
Creston	11,424	13,770	15	13,785	32	111	87	2,266
Dawson Creek	18,431	8,322	58	8,380	32	118	528	8,400
Elkford	2,736	*250*	n.d.	*250*	n.d.	n.d.	n.d.	n.d.
Fernie	7,754	8,864	466	9,330	n.a.	155	26	1,151
Fort Nelson	5,937	5,200	10	5,210	n.a.	5	180	700
Fort St. James	4,929	4,500	n.d.	4,500	3	62	35	588
Fort St. John	28,571	*2,550*	*450*	*3,000*	17	183	350	5,667
Fraser Lake	3,472	n.d.	n.d.	n.d.	37	61	60	736
Fraser Valley	631,673	422,547	n.d.	422,547	1,423	2,432	11,448	111,363
Gibsons & District	9,401	10,372	n.d.	10,372	17	56	121	1,680
Grand Forks & District	8,797	2,421	-	2,421	12	68	150	1,196
Granisle	371	*50*	-	*50*	n.a.	1	15	15
Greater Victoria	291,205	331,197	841	332,038	1,856	5,893	3,116	33,036
Greenwood	923	*400*	n.d.	*400*	1	30	24	165
Hazelton District	5,270	11,408	*3,700*	15,108	5	20	35	1,099
Houston	3,738	2,032	n.d.	2,032	79	223	156	3,597
Hudson's Hope	1,136	252	10	262	10	130	66	1,279
Invermere	8,363	450	30	480	4	3	42	415
Kaslo & District	1,964	*1,150*	n.d.	*1,150*	n.a.	4	21	200
Kimberley	8,686	n.d.	n.d.	n.d.	n.d.	84	100	n.d.
Kitimat	10,851	6,737	1,588	8,325	63	171	242	3,675
Lillooet Area	4,508	412	42	454	5	8	55	1,236
Mackenzie	5,675	3,752	40	3,792	n.a.	120	552	2,300
McBride	1,970	*1,200*	n.d.	*1,200*	1	2	150	130
Midway	647	485	12	497	n.a.	88	24	512
Nakusp	2,756	*2,200*	n.d.	*2,200*	14	48	50	640

REFERENCE AND PROGRAMMING – ALPHABETICAL BY LIBRARY NAME

Library	Population of service area	Reference transactions	Electronic reference transactions	Total reference transactions	Adult programs	Children's/young adult programs	Summer reading program registrations	Total program attendance
Nelson	9,571	15,638	46	15,684	21	165	246	5,280
New Westminster	57,602	64,640	n.d.	64,640	77	385	1,224	13,802
North Vancouver City	48,255	53,867	250	54,117	n.d.	711	898	n.d.
North Vancouver District	87,364	72,525	148	72,673	212	462	4,901	21,258
Okanagan	323,520	438,200	n.d.	438,200	405	2,146	4,529	61,654
Pemberton & District	4,711	n.d.	n.d.	n.d.	2	5	55	660
Pender Island	4,664	67	n.d.	67	n.a.	18	139	341
Penticton	32,214	22,135	n.d.	22,135	11	175	346	4,890
Port Moody	25,545	25,836	135	25,971	30	115	945	7,717
Pouce Coupe	865	950	n.d.	950	-	3	54	114
Powell River District	20,306	4,388	6	4,394	43	43	120	1,913
Prince George	89,612	71,955	650	72,605	96	488	1,600	11,405
Prince Rupert	17,565	3,738	13	3,751	n.a.	98	80	975
Richmond	174,616	185,925	553	186,478	476	1,564	3,932	65,106
Rossland	4,056	3,882	-	3,882	2	118	55	1,171
Salmo	2,516	648	-	648	2	48	58	945
Salt Spring Island	9,279	n.d.	n.d.	n.d.	2	2	20	180
Sechelt	10,604	13,546	28	13,574	19	54	92	2,205
Smithers	8,383	2,530	30	2,560	22	394	96	1,320
Sparwood	5,057	400	n.d.	400	-	2	102	587
Squamish	15,672	4,026	-	4,026	53	219	208	3,950
Stewart	693	403	n.d.	403	9	43	45	261
Surrey	376,895	578,669	1,506	580,175	1,210	1,439	10,691	68,637
Terrace	20,112	11,721	150	11,871	16	285	274	5,637
Thompson-Nicola	126,171	51,818	1,350	53,168	250	429	1,852	13,580
Trail & District	11,141	11,771	25	11,796	25	55	87	3,112
Tumbler Ridge	2,243	283	n.d.	283	29	62	127	6,114
Valemount	2,094	700	n.d.	700	1	5	12	131
Vancouver	579,142	1,079,649	12,560	1,092,209	1,336	4,386	9,122	194,890
Vancouver Island	400,361	230,743	965	231,708	119	1,420	4,652	23,438
Vanderhoof	8,098	624	10	634	10	45	47	463
West Vancouver	44,751	78,231	52	78,283	341	418	1,492	17,974
Whistler	9,989	22,296	42	22,338	2	156	126	1,807
Total	**4,071,176**	**4,243,487**	**29,138**	**4,272,625**	**8,690**	**28,284**	**75,028**	**804,913**

STAFF – ALPHABETICAL BY LIBRARY NAME

Library	Population of service area	Full-time employees	Part-time employees	Total employees	Professional librarians, FTE	Library technicians, FTE	Community librarians, FTE	Other staff, FTE	Total employees, FTE	Volunteers	Volunteers, FTE
Alert Bay	638	-	2	2	-	-	0.36	0.21	0.57	1	0.29
Beaver Valley	5,134	1	8	9	-	-	2.80	0.37	3.17	14	0.47
Bowen Island	3,159	1	2	3	1.00	0.44	-	0.05	1.49	23	1.30
Burnaby	205,953	64	158	222	27.90	-	-	89.92	117.82	-	-
Burns Lake	6,929	2	3	5	-	-	1.64	2.12	3.75	26	0.32
Cariboo	69,558	12	33	45	2.83	5.00	0.23	16.90	24.97	18	0.67
Castlegar & District	13,197	4	5	9	-	-	4.63	1.26	5.89	45	2.73
Chetwynd	5,155	3	7	10	-	-	-	5.30	5.30	1	n.d.
Coquitlam	120,980	34	57	91	15.09	-	-	38.37	53.47	5	n.d.
Cranbrook	25,618	3	7	10	1.43	0.35	1.80	4.06	7.64	45	0.69
Creston	11,424	2	6	8	1.00	-	-	4.01	5.01	29	1.02
Dawson Creek	18,431	1	10	11	-	-	-	5.49	5.49	-	-
Elkford	2,736	1	1	2	-	-	1.71	-	1.71	-	-
Fernie	7,754	1	5	6	-	-	2.57	-	2.57	22	2.20
Fort Nelson	5,937	3	3	6	-	-	1.00	2.57	3.57	-	-
Fort St. James	4,929	-	3	3	-	-	0.80	0.97	1.77	4	0.22
Fort St. John	28,571	3	12	15	-	-	0.71	5.80	6.51	13	0.82
Fraser Lake	3,472	-	6	6	-	-	0.37	1.60	1.97	14	0.49
Fraser Valley	631,673	98	270	368	39.77	3.60	10.49	149.17	203.03	n.d.	n.d.
Gibsons & District	9,401	1	8	9	2.69	-	-	3.27	5.96	38	0.88
Grand Forks & District	8,797	3	2	5	1.00	-	-	3.21	4.21	15	1.13
Granisle	371	-	4	4	-	-	-	0.78	0.78	-	-
Greater Victoria	291,205	92	169	261	37.32	1.00	-	122.44	160.76	40	n.d.
Greenwood	923	-	2	2	-	-	0.35	0.08	0.43	10	0.22
Hazelton District	5,270	-	6	6	-	-	-	2.74	2.74	32	0.94
Houston	3,738	1	2	3	1.07	-	0.49	0.49	2.04	12	0.18
Hudson's Hope	1,136	-	3	3	-	-	0.90	0.53	1.43	3	0.05
Invermere	8,363	1	1	2	-	-	1.94	-	1.94	9	0.49
Kaslo & District	1,964	-	1	1	-	-	0.69	-	0.69	17	0.78
Kimberley	8,686	-	6	6	0.86	-	0.80	1.96	3.61	14	1.65
Kitimat	10,851	4	5	9	1.00	1.00	-	4.43	6.43	17	0.22
Lillooet Area	4,508	-	9	9	-	-	1.34	2.01	3.35	21	0.24
Mackenzie	5,675	2	5	7	-	-	2.36	-	2.36	6	0.22
McBride	1,970	-	4	4	-	-	0.69	1.34	2.03	2	0.17
Midway	647	-	1	1	-	-	0.81	0.36	1.18	2	0.12
Nakusp	2,756	-	5	5	-	-	0.38	0.70	1.09	8	0.28

STAFF – ALPHABETICAL BY LIBRARY NAME

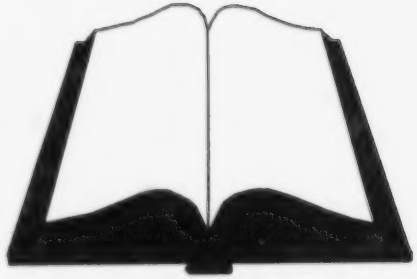
Library	Population of service area	Full-time employees	Part-time employees	Total employees	Professional librarians, FTE	Library technicians, FTE	Community librarians, FTE	Other staff, FTE	Total employees, FTE	Volunteers	Volunteers, FTE
Nelson	9,571	1	10	11	0.69	0.46	3.11	3.07	7.33	50	0.51
New Westminster	57,602	24	47	71	14.64	-	-	22.86	37.50	-	-
North Vancouver City	48,255	22	16	38	8.90	1.00	-	21.82	31.72	-	-
North Vancouver District	87,364	34	79	113	24.10	2.00	-	36.33	62.43	-	-
Okanagan	323,520	60	161	221	16.88	2.06	20.43	93.74	133.11	n.d.	0.90
Pemberton & District	4,711	-	3	3	-	-	0.91	1.20	2.11	2	0.04
Pender Island	4,664	-	-	-	-	-	-	-	-	145	4.15
Penticton	32,214	9	9	18	2.55	3.55	-	5.30	11.40	6	0.06
Port Moody	25,545	12	7	19	5.00	1.00	1.00	7.37	14.37	-	-
Pouce Coupe	865	-	2	2	-	-	-	0.84	0.84	n.d.	0.22
Powell River District	20,306	6	6	12	0.40	1.00	0.88	7.07	9.34	10	0.13
Prince George	89,612	23	38	61	4.90	1.07	-	40.02	45.99	143	0.86
Prince Rupert	17,565	8	5	13	4.19	1.00	-	3.51	8.70	-	-
Richmond	174,616	54	38	92	24.20	4.80	-	49.96	78.96	-	-
Rossland	4,056	1	5	6	-	1.00	0.87	0.43	2.29	21	1.11
Salmo	2,516	-	2	2	-	-	0.86	0.34	1.20	12	0.69
Salt Spring Island	9,279	-	-	-	-	-	-	-	-	135	9.56
Sechelt	10,604	3	5	8	1.07	2.14	-	2.67	5.89	41	2.13
Smithers	8,383	1	4	5	-	-	1.00	1.57	2.57	25	0.88
Sparwood	5,057	1	3	4	-	-	1.76	0.57	2.33	5	0.16
Squamish	15,672	2	14	16	1.00	-	1.00	5.14	7.14	26	0.70
Stewart	693	-	1	1	-	-	-	0.95	0.95	3	0.26
Surrey	376,895	73	103	176	29.25	29.27	0.80	52.13	111.45	67	0.71
Terrace	20,112	2	14	16	1.00	-	1.78	6.50	9.28	-	-
Thompson-Nicola	126,171	37	78	115	7.00	4.00	-	47.83	58.83	n.d.	n.d.
Trail & District	11,141	5	8	13	1.00	1.00	-	4.18	6.18	-	-
Tumbler Ridge	2,243	1	5	6	-	1.20	0.79	1.92	3.91	49	0.21
Valemount	2,094	-	-	-	-	-	0.78	1.33	2.11	1	0.02
Vancouver	579,142	403	330	733	119.70	14.01	-	351.55	485.26	-	-
Vancouver Island	400,361	84	232	316	30.42	2.14	-	140.78	173.34	8	0.79
Vanderhoof	8,098	1	3	4	-	-	1.09	0.82	1.90	10	0.51
West Vancouver	44,751	19	49	68	12.78	2.80	-	27.16	42.74	61	2.39
Whistler	9,989	3	9	12	0.68	1.27	1.07	2.19	5.22	7	0.44
Total	**4,071,176**	**1,226**	**2,117**	**3,343**	**443.32**	**88.15**	**77.97**	**1,413.68**	**2,023.12**	**1,333**	**46.20**

FACILITIES AND ACCESS – ALPHABETICAL BY LIBRARY NAME

Library	Population of service area	Public service outlets	Other facilities	Total space (square metres)	Annual hours open, main library	Annual hours open, all outlets	Annual days open, main library	Annual days open, all outlets	Public Internet access computers	Total public computers	Square metres per capita
Alert Bay	638	1	-	50	815	815	227	227	2	2	0.078
Beaver Valley	5,134	1	-	270	2,173	2,173	320	320	3	4	0.053
Bowen Island	3,159	1	-	209	1,964	1,964	253	253	2	4	0.066
Burnaby	205,953	4	-	9,207	3,656	13,051	349	1,302	70	109	0.045
Burns Lake	6,929	1	-	342	1,792	1,792	295	295	4	6	0.049
Cariboo	69,558	15	1	2,869	2,288	12,108	249	2,158	35	45	0.041
Castlegar & District	13,197	1	-	1,222	2,132	2,132	303	303	10	14	0.093
Chetwynd	5,155	1	-	555	2,540	2,540	321	321	7	9	0.108
Coquitlam	120,980	2	-	3,627	2,800	5,600	325	650	12	27	0.030
Cranbrook	25,618	1	-	744	2,882	2,882	298	298	17	21	0.029
Creston	11,424	1	-	266	2,114	2,114	257	257	3	6	0.023
Dawson Creek	18,431	1	-	939	2,672	2,672	346	346	7	11	0.051
Elkford	2,736	1	-	252	1,716	1,716	328	328	3	6	0.092
Fernie	7,754	1	-	810	2,262	2,262	286	286	6	8	0.104
Fort Nelson	5,937	1	-	655	2,236	2,236	349	349	4	10	0.110
Fort St. James	4,929	1	-	99	1,550	1,550	231	231	4	6	0.020
Fort St. John	28,571	1	-	720	2,516	2,516	295	295	6	11	0.025
Fraser Lake	3,472	1	-	288	821	821	258	258	4	5	0.083
Fraser Valley	631,673	23	1	20,914	n.a.	68,143	n.a.	n.d.	226	346	0.033
Gibsons & District	9,401	1	-	648	2,150	2,150	260	260	6	11	0.069
Grand Forks & District	8,797	1	-	540	2,070	2,070	246	246	5	8	0.061
Granisle	371	1	-	119	796	796	226	226	1	1	0.321
Greater Victoria	291,205	8	-	11,509	3,052	22,114	314	2,486	119	206	0.040
Greenwood	923	1	-	112	1,087	1,087	189	189	3	3	0.121
Hazelton District	5,270	1	-	329	1,780	1,780	301	301	4	5	0.062
Houston	3,738	1	-	495	1,929	1,929	254	254	5	8	0.132
Hudson's Hope	1,136	1	-	210	1,203	1,203	229	229	2	3	0.185
Invermere	8,363	1	-	238	1,794	1,794	255	255	2	3	0.028
Kaslo & District	1,964	1	-	186	1,118	1,118	208	208	2	2	0.095
Kimberley	8,686	1	-	450	1,946	1,946	255	255	7	9	0.052
Kitimat	10,851	1	-	900	2,839	2,839	335	335	4	8	0.083
Lillooet Area	4,508	3	-	471	1,543	2,363	257	513	6	9	0.104
Mackenzie	5,675	1	-	582	2,808	2,808	350	350	5	17	0.103
McBride	1,970	1	-	220	1,196	1,196	208	208	7	8	0.112
Midway	647	1	-	322	1,344	1,344	192	192	3	3	0.498
Nakusp	2,756	1	-	93	1,013	1,013	246	246	1	2	0.034

FACILITIES AND ACCESS – ALPHABETICAL BY LIBRARY NAME

Library	Population of service area	Public service outlets	Other facilities	Total space (square metres)	Annual hours open, main library	Annual hours open, all outlets	Annual days open, main library	Annual days open, all outlets	Public Internet access computers	Total public computers	Square metres per capita
Nelson	9,571	1	-	1,125	2,301	2,301	299	299	6	9	0.118
New Westminster	57,602	1	-	3,800	3,614	3,614	349	349	15	29	0.066
North Vancouver City	48,255	1	-	1,260	3,357	3,357	347	347	16	23	0.026
North Vancouver District	87,364	3	-	4,415	3,521	9,701	327	929	21	48	0.051
Okanagan	323,520	29	1	14,425	2,931	44,226	330	6,630	104	176	0.045
Pemberton & District	4,711	1	-	174	1,554	1,554	255	255	3	4	0.037
Pender Island	4,664	4	-	595	1,236	2,518	206	551	10	11	0.128
Penticton	32,214	1	-	1,242	2,791	2,791	326	329	6	14	0.039
Port Moody	25,545	1	-	1,161	3,494	3,494	326	326	6	17	0.045
Pouce Coupe	865	1	-	92	1,488	1,488	232	232	2	2	0.106
Powell River District	20,306	2	-	650	2,483	2,699	274	430	5	7	0.032
Prince George	89,612	2	-	3,441	3,227	5,904	334	635	21	41	0.038
Prince Rupert	17,565	1	-	935	2,759	2,759	326	326	19	24	0.053
Richmond	174,616	3	-	6,028	3,779	10,516	353	1,059	119	129	0.035
Rossland	4,056	1	-	321	2,344	2,344	335	335	2	4	0.079
Salmo	2,516	1	-	160	1,144	1,144	260	260	2	4	0.064
Salt Spring Island	9,279	1	-	506	1,956	1,956	302	302	4	7	0.055
Sechelt	10,604	2	-	810	2,112	2,312	302	401	7	10	0.076
Smithers	8,383	1	-	373	1,890	1,890	285	285	4	6	0.044
Sparwood	5,057	1	-	434	2,228	2,228	284	284	8	11	0.086
Squamish	15,672	1	-	1,080	1,879	1,879	304	304	8	14	0.069
Stewart	693	1	-	190	1,504	1,504	208	208	3	4	0.274
Surrey	376,895	9	1	11,779	3,450	25,621	319	2,516	119	181	0.031
Terrace	20,112	1	-	1,350	3,137	3,137	344	344	11	16	0.067
Thompson-Nicola	126,171	14	1	6,241	2,912	18,044	333	3,141	50	90	0.049
Trail & District	11,141	1	-	522	2,548	2,548	312	312	4	6	0.047
Tumbler Ridge	2,243	1	-	450	1,884	1,884	265	265	3	6	0.201
Valemount	2,094	1	-	144	1,815	1,815	252	252	4	5	0.069
Vancouver	579,142	22	-	44,953	2,843	52,108	319	5,819	276	477	0.078
Vancouver Island	400,361	37	1	12,676	n.a.	58,525	n.a.	8,200	162	168	0.032
Vanderhoof	8,098	1	-	209	1,638	1,638	250	250	2	3	0.026
West Vancouver	44,751	2	-	5,256	3,040	3,666	343	543	27	45	0.117
Whistler	9,989	1	-	250	2,551	2,551	300	300	5	7	0.025
Total	**4,071,176**	**235**	**6**	**188,509**	**148,005**	**462,350**	**19,216**	**52,248**	**1,661**	**2,554**	
Average											**0.046**



ALL LIBRARIES

BY POPULATION SERVED

PER CAPITA MEASURES – BY POPULATION SERVED

Library	Population of service area	Print volumes per capita	Print titles per capita	Circulation per capita	Circulation per volume held	Circulation per hour open	Interlibrary loans borrowed per 1,000 circulation	Reference transactions per capita	Public Internet workstations per 1,000 population served	Average hours open per week, per service point	Average hours open per week, main service point	Full-time equivalent employees per 1,000 population served	Full-time equivalent employees per 10,000 circulation	Resident borrowers as % of population served	Square metres per capita
Fraser Valley	631,673	1.84	0.30	9.70	4.77	89.90	1.33	0.67	0.36	59.25	n.a.	0.32	0.33	54.95	0.033
Vancouver	579,142	4.29	1.53	15.46	2.69	171.88	0.53	1.86	0.48	47.37	56.86	0.84	0.54	63.92	0.078
Vancouver Island	400,361	3.02	0.59	11.53	3.64	78.89	2.11	0.58	0.40	31.64	n.a.	0.43	0.38	45.57	0.032
Surrey	376,895	1.34	0.36	10.04	6.21	147.63	1.15	1.54	0.32	56.93	69.00	0.30	0.29	39.59	0.031
Okanagan	323,520	1.83	0.49	10.56	5.10	77.22	1.01	1.35	0.32	30.50	58.61	0.41	0.39	63.07	0.045
Greater Victoria	291,205	2.87	1.01	15.06	4.51	198.34	1.35	1.14	0.41	55.29	61.04	0.55	0.37	48.59	0.040
Burnaby	205,953	2.79	1.40	19.17	5.08	302.49	0.43	1.18	0.34	65.26	73.12	0.57	0.30	46.99	0.045
Richmond	174,616	2.12	0.86	19.17	7.79	318.32	0.61	1.06	0.68	70.10	75.57	0.45	0.24	64.75	0.035
Thompson-Nicola	126,171	2.02	1.31	8.14	3.63	56.91	2.72	0.41	0.40	25.78	58.24	0.47	0.57	69.85	0.049
Coquitlam	120,980	1.82	0.95	9.24	4.55	199.64	1.57	0.51	0.10	56.00	56.00	0.44	0.48	48.50	0.030
Prince George	89,612	1.79	1.31	9.46	4.67	143.54	4.23	0.80	0.23	59.04	64.54	0.51	0.54	53.28	0.038
North Vancouver District	87,364	2.85	1.60	18.44	5.24	166.06	1.73	0.83	0.24	64.67	70.42	0.71	0.39	55.80	0.051
Cariboo	69,558	2.70	1.44	7.85	2.65	45.09	4.92	0.22	0.50	16.14	45.76	0.36	0.46	67.29	0.041
New Westminster	57,602	3.80	3.33	13.74	3.12	219.03	3.98	1.12	0.26	72.28	72.28	0.65	0.47	69.08	0.066
North Vancouver City	48,255	2.32	2.02	12.55	4.64	180.32	3.39	1.12	0.33	67.15	67.15	0.66	0.52	44.82	0.026
West Vancouver	44,751	5.87	4.04	22.55	2.71	275.21	1.38	1.75	0.60	36.66	60.80	0.96	0.42	79.33	0.117
Penticton	32,214	3.93	3.36	9.60	1.99	110.85	1.67	0.69	0.19	55.81	55.81	0.35	0.37	48.26	0.039
Fort St. John	28,571	2.44	2.27	5.15	2.03	58.47	6.25	0.09	0.21	50.32	50.32	0.23	0.44	59.11	0.025
Cranbrook	25,618	2.36	2.14	7.79	3.07	69.26	9.22	0.43	0.66	57.64	57.64	0.30	0.38	42.32	0.029
Port Moody	25,545	3.42	2.82	16.75	4.55	122.49	1.93	1.01	0.23	69.88	69.88	0.56	0.34	60.31	0.045
Powell River District	20,306	2.55	1.71	8.20	3.00	61.72	14.92	0.22	0.25	26.99	49.66	0.46	0.56	73.43	0.032
Terrace	20,112	3.30	2.88	10.59	2.84	67.92	5.15	0.58	0.55	62.74	62.74	0.46	0.44	39.50	0.067
Dawson Creek	18,431	3.99	3.99	6.46	1.55	44.55	9.69	0.45	0.38	53.44	53.44	0.30	0.46	66.75	0.051
Prince Rupert	17,565	4.17	3.90	7.63	1.26	48.61	11.77	0.21	1.08	55.18	55.18	0.50	0.65	30.53	0.053
Squamish	15,672	2.77	2.77	5.91	1.95	49.28	9.76	0.26	0.51	37.58	37.58	0.46	0.77	56.83	0.069
Castlegar & District	13,197	4.27	4.06	12.35	2.71	76.42	4.61	0.32	0.76	42.64	42.64	0.45	0.36	63.14	0.093
Creston	11,424	2.86	2.86	10.92	3.47	59.03	13.90	1.21	0.26	42.28	42.28	0.44	0.40	39.08	0.023
Trail & District	11,141	3.89	3.78	7.53	1.77	32.90	10.71	1.06	0.36	50.96	50.96	0.55	0.74	53.21	0.047
Kitimat	10,851	4.03	3.61	8.50	1.96	32.49	7.45	0.62	0.37	56.78	56.78	0.59	0.70	81.32	0.083
Sechelt	10,604	3.59	3.13	14.49	3.82	66.46	21.13	1.28	0.66	23.12	42.24	0.56	0.38	74.42	0.076
Whistler	9,989	3.52	3.19	13.29	3.37	52.03	5.67	2.23	0.50	51.02	51.02	0.52	0.39	67.75	0.025
Nelson	9,571	5.85	4.96	12.65	2.04	52.63	12.70	1.63	0.63	46.02	46.02	0.77	0.61	75.38	0.118
Gibsons & District	9,401	3.86	3.56	18.39	4.47	80.41	11.44	1.10	0.64	43.00	43.00	0.63	0.34	62.83	0.069
Salt Spring Island	9,279	4.54	4.50	12.94	2.73	61.37	12.36	n.d.	0.43	39.12	39.12	-	-	51.07	0.055
Grand Forks & District	8,797	3.75	3.53	10.05	2.46	42.69	13.70	0.28	0.57	41.40	41.40	0.48	0.48	78.28	0.061
Kimberley	8,686	3.67	3.67	5.90	1.50	26.33	13.45	n.d.	0.81	38.92	38.92	0.42	0.70	87.51	0.052

PER CAPITA MEASURES – BY POPULATION SERVED

Library	Population of service area	Print volumes per capita	Print titles per capita	Circulation per capita	Circulation per volume held	Circulation per hour open	Interlibrary loans borrowed per 1,000 circulation	Reference transactions per capita	Public Internet workstations per 1,000 population served	Average hours open per week, per service point	Average hours open per week, main service point	Full-time equivalent employees per 1,000 population served	Full-time equivalent employees per 10,000 circulation	Resident borrowers as % of population served	Square metres per capita
Smithers	8,383	3.00	2.49	7.23	2.27	32.05	14.17	0.30	0.48	37.80	37.80	0.31	0.43	25.25	0.044
Invermere	8,363	1.66	1.66	2.80	1.63	13.05	65.49	0.05	0.24	35.88	35.88	0.23	0.83	23.82	0.028
Vanderhoof	8,098	1.95	1.95	4.31	2.17	21.32	n.d.	0.08	0.25	32.76	32.76	0.24	0.55	20.82	0.026
Fernie	7,754	4.45	3.65	8.93	1.88	30.61	13.72	1.14	0.77	45.24	45.24	0.33	0.37	52.88	0.104
Burns Lake	6,929	4.24	4.19	7.04	1.59	27.20	7.02	0.32	0.58	35.84	35.84	0.54	0.77	22.54	0.049
Fort Nelson	5,937	5.63	5.61	8.52	1.40	22.63	7.65	0.88	0.67	44.72	44.72	0.60	0.71	51.42	0.110
Mackenzie	5,675	7.69	5.71	8.18	1.02	16.53	10.84	0.66	0.88	56.16	56.16	0.42	0.51	59.79	0.103
Hazelton District	5,270	5.37	4.71	5.82	1.05	17.23	5.67	2.16	0.76	35.60	35.60	0.52	0.89	53.87	0.062
Chetwynd	5,155	5.42	5.13	9.05	1.64	18.38	16.03	0.68	1.36	50.80	50.80	1.03	1.14	51.56	0.108
Beaver Valley	5,134	5.82	5.78	12.89	2.05	30.47	9.76	1.41	0.58	43.46	43.46	0.62	0.48	57.42	0.053
Sparwood	5,057	6.09	5.93	5.75	0.90	13.04	n.d.	0.08	1.58	44.56	44.56	0.46	0.80	67.27	0.086
Fort St. James	4,929	2.56	2.57	4.26	1.55	13.55	49.48	0.91	0.81	31.00	31.00	0.36	0.84	27.33	0.020
Pemberton & District	4,711	2.39	2.38	7.57	2.78	22.95	19.43	n.d.	0.64	31.08	31.08	0.45	0.59	41.82	0.037
Pender Island	4,664	5.49	5.48	7.16	1.24	13.25	26.55	0.01	2.14	12.59	24.72	-	-	39.22	0.128
Lillooet Area	4,508	5.67	3.57	8.64	1.40	16.49	19.89	0.09	1.33	15.75	30.86	0.74	0.86	62.22	0.104
Rossland	4,056	5.15	4.96	9.85	1.83	17.04	7.91	0.96	0.49	46.88	46.88	0.57	0.57	84.57	0.079
Houston	3,738	6.70	6.24	10.60	1.53	20.53	25.07	0.54	1.34	38.58	38.58	0.55	0.52	38.07	0.132
Fraser Lake	3,472	4.63	4.63	5.23	1.08	22.13	48.92	n.d.	1.15	16.42	16.42	0.57	1.08	18.09	0.083
Bowen Island	3,159	4.66	4.39	12.04	2.43	19.37	3.47	0.69	0.63	39.27	39.27	0.47	0.39	68.47	0.066
Nakusp	2,756	4.62	4.61	9.27	1.82	25.22	18.20	0.80	0.36	20.26	20.26	0.39	0.43	47.75	0.034
Elkford	2,736	9.05	8.87	6.15	0.66	9.80	n.d.	0.09	1.10	34.32	34.32	0.63	1.02	58.33	0.092
Salmo	2,516	6.01	5.83	9.10	1.33	20.02	27.20	0.26	0.79	22.88	22.88	0.48	0.52	58.62	0.064
Tumbler Ridge	2,243	12.68	12.41	9.17	0.69	10.92	40.82	0.13	1.34	37.68	37.68	1.74	1.90	61.21	0.201
Valemount	2,094	6.67	6.60	13.18	1.81	15.20	42.50	0.33	1.91	36.30	36.30	1.01	0.76	61.80	0.069
McBride	1,970	6.88	6.76	8.44	1.15	13.90	21.36	0.61	3.55	23.92	23.92	1.03	1.22	48.07	0.112
Kaslo & District	1,964	5.50	5.50	10.00	1.73	17.57	29.88	0.59	1.02	22.36	22.36	0.35	0.35	62.53	0.095
Hudson's Hope	1,136	12.80	12.80	11.64	0.87	10.99	23.97	0.22	1.76	24.06	24.06	1.26	1.08	56.25	0.185
Greenwood	923	9.89	7.13	5.76	0.56	4.89	22.21	0.43	3.25	21.74	21.74	0.47	0.81	44.53	0.121
Pouce Coupe	865	n.d.	n.d.	7.08	n.d.	4.12	9.30	1.10	2.31	29.76	29.76	0.97	1.37	n.d.	0.106
Stewart	693	21.65	21.65	6.92	0.31	3.19	212.68	0.58	4.33	30.08	30.08	1.37	1.98	65.66	0.274
Midway	647	14.02	13.88	12.91	0.85	6.21	25.87	0.75	4.64	26.88	26.88	1.82	1.41	73.26	0.498
Alert Bay	638	13.40	13.40	5.05	0.36	3.96	56.76	0.31	3.13	16.30	16.30	0.89	1.77	53.76	0.078
Granisle	371	33.78	24.80	10.36	0.30	4.83	85.37	0.13	2.70	15.92	15.92	2.10	2.03	39.08	0.321
Total	**4,071,176**														
Average		**2.74**	**1.24**	**12.33**	**4.26**	**138.39**	**2.60**	**1.04**	**0.41**	**49.62**	**45.27**	**0.50**	**0.41**	**54.80**	**0.046**

REVENUE – BY POPULATION SERVED

Library	Population of service area	Municipal support ($)	Regional district support ($)	Local government support per capita ($)	Provincial PLSB grants ($)	Project grants ($)	Library generated revenue ($)	Donations and fundraising ($)	Other revenue ($)	**Total revenue ($)**	Transfers from reserve ($)
Fraser Valley	631,673	13,063,868	149,387	20.92	1,282,380	34,206	657,862	49,628	100,157	**15,337,488**	665,462
Vancouver	579,142	31,805,801	-	54.92	1,354,683	602,453	2,182,074	362,496	254,444	**36,561,951**	1,591,928
Vancouver Island	400,361	7,766,529	4,126,265	29.71	1,137,906	-	836,084	21,828	82,197	**13,970,809**	534,083
Surrey	376,895	7,851,000	-	20.83	737,491	132,654	588,312	27,038	42,500	**9,378,995**	-
Okanagan	323,520	6,794,095	2,488,730	28.69	855,385	147,345	356,398	22,834	20,955	**10,685,742**	421,378
Greater Victoria	291,205	8,836,260	-	30.34	584,847	8,226	651,232	114,460	239,514	**10,434,539**	86,044
Burnaby	205,953	6,158,628	-	29.90	408,145	33,951	733,455	3,193	1,018,650	**8,356,022**	-
Richmond	174,616	5,609,000	-	32.12	345,473	99,389	495,659	174,515	-	**6,724,036**	-
Thompson-Nicola	126,171	-	5,668,161	44.92	346,535	5,460	113,908	13,681	157,959	**6,305,704**	-
Coquitlam	120,980	3,204,231	-	26.49	238,333	-	168,102	90,744	20,578	**3,721,988**	-
Prince George	89,612	2,630,519	95,700	30.42	188,185	26,784	146,578	89,471	22,735	**3,199,972**	-
North Vancouver District	87,364	3,729,671	-	42.69	184,962	5,864	267,262	9,915	-	**4,197,674**	-
Cariboo	69,558	-	1,809,495	26.01	249,447	44,364	39,619	635	133,279	**2,276,839**	-
New Westminster	57,602	2,532,964	-	43.97	130,700	-	113,540	500	-	**2,777,704**	-
North Vancouver City	48,255	2,056,526	-	42.62	108,632	2,500	84,344	4,187	12,574	**2,268,763**	25,593
West Vancouver	44,751	2,568,552	-	57.40	102,153	3,544	228,227	113,184	-	**3,015,660**	-
Penticton	32,214	834,072	-	25.89	90,412	-	90,014	9,313	3,794	**1,027,605**	47,297
Fort St. John	28,571	310,000	76,000	13.51	85,528	3,360	21,275	4,257	19,578	**519,998**	-
Cranbrook	25,618	280,625	85,172	14.28	74,738	3,763	29,323	15,599	1,767	**490,987**	-
Port Moody	25,545	1,004,079	-	39.31	73,349	5,800	66,127	22,735	-	**1,172,090**	6,729
Powell River District	20,306	341,000	147,525	24.06	59,235	-	33,573	-	1,693	**583,026**	-
Terrace	20,112	362,580	135,270	24.75	63,939	11,666	36,799	267	2,476	**612,997**	-
Dawson Creek	18,431	259,900	-	14.10	58,215	1,496	12,958	3,329	312	**336,210**	-
Prince Rupert	17,565	525,000	6,723	30.27	62,420	51,799	35,452	3,140	-	**684,535**	-
Squamish	15,672	447,709	7,000	29.01	51,452	14,374	22,270	8,387	2,636	**553,828**	-
Castlegar & District	13,197	178,190	114,937	22.21	50,295	10,087	18,136	17,431	5,136	**394,212**	6,792
Creston	11,424	-	219,334	19.20	45,055	8,207	11,374	2,442	3,523	**289,935**	-
Trail & District	11,141	-	358,278	32.16	42,736	9,652	7,694	7,879	2,473	**428,712**	-
Kitimat	10,851	482,629	-	44.48	44,381	10,191	17,577	8,626	-	**563,404**	-
Sechelt	10,604	329,500	90,120	39.57	45,660	2,692	22,541	12,393	2,051	**504,957**	-
Whistler	9,989	306,066	2,700	30.91	36,902	9,464	29,726	63,013	5,612	**453,483**	-
Nelson	9,571	434,850	-	45.43	41,122	19,503	53,062	15,605	2,172	**566,314**	3,322
Gibsons & District	9,401	-	318,115	33.84	32,937	2,834	25,528	991	70	**380,475**	-
Salt Spring Island	9,279	-	61,290	6.61	26,909	-	14,912	25,598	4,684	**133,393**	-
Grand Forks & District	8,797	-	250,000	28.42	31,601	7,098	9,964	7,650	7,429	**313,742**	2,197
Kimberley	8,686	112,626	30,409	16.47	35,487	-	18,298	-	-	**196,820**	-

REVENUE – BY POPULATION SERVED

Library	Population of service area	Municipal support ($)	Regional district support ($)	Local government support per capita ($)	Provincial PLSB grants ($)	Project grants ($)	Library generated revenue ($)	Donations and fundraising ($)	Other revenue ($)	Total revenue ($)	Transfers from reserve ($)
Smithers	8,383	110,780	20,320	15.64	25,987	186	15,048	9,445	-	**181,766**	-
Invermere	8,363	36,560	26,627	7.56	32,871	886	7,122	21,717	2,268	**128,050**	-
Vanderhoof	8,098	78,790	19,142	12.09	27,547	6,514	3,999	4,599	3,566	**144,157**	18,894
Fernie	7,754	129,810	26,695	20.18	34,822	9,160	23,099	17,719	892	**242,197**	1,577
Burns Lake	6,929	-	113,276	16.35	24,461	23,121	9,075	7,611	-	**177,544**	-
Fort Nelson	5,937	-	187,020	31.50	20,264	-	11,148	-	-	**218,432**	-
Mackenzie	5,675	217,770	640	38.49	22,641	2,104	1,413	1,900	-	**246,468**	-
Hazelton District	5,270	2,500	79,132	15.49	19,712	17,421	4,018	1,520	1,288	**125,591**	-
Chetwynd	5,155	-	244,521	47.43	20,311	10,358	6,546	16,918	1,473	**300,127**	18,475
Beaver Valley	5,134	-	156,092	30.40	22,460	3,756	6,529	-	579	**189,416**	-
Sparwood	5,057	113,300	18,580	26.08	20,007	1,204	5,898	1,409	2,156	**162,554**	-
Fort St. James	4,929	61,705	11,756	14.90	17,407	-	2,045	779	1,000	**94,692**	-
Pemberton & District	4,711	-	99,800	21.18	16,066	6,450	7,051	3,776	777	**133,920**	-
Pender Island	4,664	-	63,895	13.70	13,526	-	22,669	9,406	269	**109,765**	-
Lillooet Area	4,508	-	142,000	31.50	31,697	10,548	3,437	3,986	8,342	**200,010**	-
Rossland	4,056	-	122,206	30.13	14,015	3,130	3,471	3,255	441	**146,518**	18,000
Houston	3,738	80,900	-	21.64	29,538	9,018	4,684	2,188	953	**127,281**	-
Fraser Lake	3,472	41,500	7,561	14.13	15,093	2,344	2,064	1,899	26,863	**97,324**	-
Bowen Island	3,159	113,116	-	35.81	10,153	2,700	7,995	142	-	**134,106**	-
Nakusp	2,756	-	50,921	18.48	14,701	400	4,008	3,920	1,418	**75,368**	-
Elkford	2,736	68,000	9,553	28.35	11,192	-	3,790	3,966	1,755	**98,256**	-
Salmo	2,516	20,495	24,059	17.71	15,119	13,477	4,698	3,995	1,800	**83,643**	-
Tumbler Ridge	2,243	105,000	-	46.81	12,663	9,204	1,693	3,729	38	**132,327**	-
Valemount	2,094	-	86,950	41.52	13,983	1,500	4,993	415	584	**108,425**	-
McBride	1,970	-	88,600	44.97	12,284	11,650	3,039	391	22	**115,985**	315
Kaslo & District	1,964	1,300	20,361	11.03	6,088	-	2,373	5,815	363	**36,300**	-
Hudson's Hope	1,136	72,721	-	64.02	10,061	9,128	1,667	1,413	1,215	**96,205**	-
Greenwood	923	5,000	3,385	9.08	3,187	13,810	1,753	2,503	852	**30,490**	-
Pouce Coupe	865	27,318	-	31.58	3,000	2,752	617	394	128	**34,209**	-
Stewart	693	42,498	-	61.32	11,409	1,691	1,454	219	289	**57,561**	1,785
Midway	647	10,303	1,385	18.06	17,310	9,673	6,586	2,050	286	**47,593**	-
Alert Bay	638	5,000	-	7.84	7,805	4,880	243	2,107	67	**20,102**	-
Granisle	371	28,500	-	76.82	4,258	-	780	1,930	1,219	**36,687**	-
Total	**4,071,176**	**112,189,336**	**17,865,088**		**9,869,268**	**1,505,791**	**8,424,264**	**1,468,079**	**2,231,853**	**153,553,679**	**3,449,871**
Average				**31.95**							

EXPENDITURE – BY POPULATION SERVED

Library	Population of service area	Salaries and benefits ($)	Library materials ($)	Electronic information ($)	Library materials & electronic information expenditure per cap	Computers and connectivity ($)	Facilities ($)	Capital expenditure ($)	Other expenditure ($)	**Total expenditure ($)**	Transfers to reserve ($)
Fraser Valley	631,673	11,224,487	2,302,019	143,901	3.87	650,882	184,478	210,243	2,076,827	**16,792,837**	474,916
Vancouver	579,142	24,484,357	4,299,675	394,393	8.11	278,806	3,642,864	751,019	2,657,450	**36,508,564**	1,408,395
Vancouver Island	400,361	7,670,526	1,551,920	95,000	4.11	665,918	2,142,979	86,084	1,386,998	**13,599,425**	908,969
Surrey	376,895	6,572,669	1,165,822	141,050	3.47	106,061	754,761	-	285,200	**9,025,563**	-
Okanagan	323,520	5,554,625	1,530,391	205,388	5.37	556,964	2,149,034	370,751	525,482	**10,892,635**	351,100
Greater Victoria	291,205	6,890,690	1,733,948	93,411	6.28	262,019	413,021	167,947	746,209	**10,307,245**	-
Burnaby	205,953	5,554,105	1,373,445	64,531	6.98	55,738	479,261	-	286,955	**7,814,035**	20,000
Richmond	174,616	3,993,275	1,141,262	78,123	6.98	174,487	412,074	16,947	645,025	**6,461,193**	-
Thompson-Nicola	126,171	2,826,672	518,437	34,583	4.38	194,837	753,579	360,639	206,857	**4,895,605**	-
Coquitlam	120,980	2,492,958	408,318	-	3.38	150,040	107,665	106,921	256,962	**3,522,864**	23,493
Prince George	89,612	1,875,615	336,259	19,659	3.97	136,879	563,039	26,533	130,706	**3,088,690**	-
North Vancouver District	87,364	3,056,536	545,303	33,734	6.63	128,119	167,085	28,877	185,938	**4,145,592**	58,207
Cariboo	69,558	1,053,507	217,208	9,310	3.26	92,719	165,389	91,984	429,853	**2,059,970**	107,500
New Westminster	57,602	1,774,760	368,868	6,357	6.51	86,428	184,155	357,939	84,442	**2,862,949**	-
North Vancouver City	48,255	1,550,370	202,172	24,874	4.71	85,633	149,253	-	247,802	**2,260,104**	29,492
West Vancouver	44,751	2,115,651	321,189	21,293	7.65	125,005	134,617	75,184	222,721	**3,015,660**	-
Penticton	32,214	574,130	165,932	8,828	5.43	34,023	154,007	16,698	63,956	**1,017,574**	56,801
Fort St. John	28,571	271,752	89,621	5,114	3.32	15,013	49,943	12,298	28,896	**472,637**	59,616
Cranbrook	25,618	323,525	52,824	2,324	2.15	25,112	23,452	1,898	31,031	**460,166**	-
Port Moody	25,545	812,743	140,180	11,333	5.93	65,490	10,756	61,317	66,606	**1,168,425**	15,000
Powell River District	20,306	398,241	67,279	5,868	3.60	9,129	32,543	-	29,608	**542,668**	43,022
Terrace	20,112	398,202	89,024	9,759	4.91	30,621	44,124	8,239	44,611	**624,580**	-
Dawson Creek	18,431	202,380	45,598	n.a.	2.47	19,219	54,652	14,985	25,830	**362,664**	1,598
Prince Rupert	17,565	491,742	58,296	3,914	3.54	17,866	42,440	661	40,699	**655,618**	-
Squamish	15,672	308,153	85,176	2,740	5.61	10,899	87,717	18,503	54,472	**567,660**	-
Castlegar & District	13,197	263,164	64,242	2,327	5.04	10,976	16,207	6,758	27,421	**391,095**	8,828
Creston	11,424	184,520	48,311	1,700	4.38	14,198	19,269	266	2,925	**271,189**	5,500
Trail & District	11,141	295,049	37,521	582	3.42	6,133	34,680	19,566	26,529	**420,060**	3,704
Kitimat	10,851	326,211	72,081	1,050	6.74	11,841	114,483	-	37,264	**562,929**	-
Sechelt	10,604	246,515	56,115	1,837	5.47	2,188	154,388	-	28,034	**489,077**	-
Whistler	9,989	230,303	60,104	2,014	6.22	11,369	11,814	50,980	44,486	**411,070**	24,442
Nelson	9,571	369,043	44,438	1,429	4.79	6,573	92,684	20,726	34,744	**569,637**	10,000
Gibsons & District	9,401	253,954	60,099	n.a.	6.39	4,806	30,257	5,200	20,427	**374,743**	-
Salt Spring Island	9,279	-	58,272	1,200	6.41	15,932	35,258	15,430	3,385	**129,477**	-
Grand Forks & District	8,797	215,267	34,437	460	3.97	7,971	25,085	13,653	16,869	**313,742**	-
Kimberley	8,686	128,278	38,285	n.a.	4.41	4,895	-	774	11,912	**184,144**	-

EXPENDITURE – BY POPULATION SERVED

Library	Population of service area	Salaries and benefits ($)	Library materials ($)	Electronic information ($)	Library materials & electronic information expenditure per cap.	Computers and connectivity ($)	Facilities ($)	Capital expenditure ($)	Other expenditure ($)	**Total expenditure ($)**	Transfers to reserve ($)
Smithers	8,383	100,066	35,747	463	4.32	795	14,788	-	15,646	**167,506**	13,535
Invermere	8,363	69,444	10,426	-	1.25	5,484	22,799	-	9,039	**117,192**	-
Vanderhoof	8,098	70,870	23,077	411	2.90	2,342	19,142	6,906	7,420	**130,168**	19,597
Fernie	7,754	135,478	35,940	425	4.69	16,749	8,986	8,046	24,129	**229,753**	-
Burns Lake	6,929	92,538	27,713	344	4.05	12,371	14,480	3,342	-	**150,788**	21,056
Fort Nelson	5,937	130,338	30,464	301	5.18	6,912	27,000	4,000	20,067	**218,082**	-
Mackenzie	5,675	145,322	25,140	-	4.43	2,983	30,651	7,776	16,484	**228,356**	-
Hazelton District	5,270	70,499	13,192	275	2.56	7,422	11,050	9,000	12,397	**123,835**	-
Chetwynd	5,155	175,527	35,850	1,003	7.15	10,596	30,796	15,084	18,475	**287,331**	18,287
Beaver Valley	5,134	118,211	20,374	305	4.03	5,061	13,977	23,749	7,845	**189,522**	-
Sparwood	5,057	79,983	30,797	-	6.09	2,594	28,755	-	40,891	**183,020**	5,000
Fort St. James	4,929	49,292	8,046	-	1.63	-	11,965	-	17,049	**86,352**	-
Pemberton & District	4,711	76,303	20,126	468	4.37	5,677	5,666	9,350	10,286	**127,876**	6,044
Pender Island	4,664	-	22,819	180	4.93	4,006	19,535	23,348	8,081	**77,969**	-
Lillooet Area	4,508	109,197	22,725	866	5.23	11,280	20,772	5,316	18,208	**188,364**	-
Rossland	4,056	76,254	25,974	238	6.46	3,976	14,112	16,503	9,252	**146,309**	-
Houston	3,738	81,996	13,356	298	3.65	3,045	10,854	5,495	12,466	**127,509**	-
Fraser Lake	3,472	50,104	12,603	176	3.68	1,175	1,528	3,695	1,682	**70,962**	20,000
Bowen Island	3,159	61,802	24,084	2,062	8.28	6,349	27,073	966	12,354	**134,691**	-
Nakusp	2,756	40,615	16,430	152	6.02	2,895	3,000	1,675	3,688	**68,455**	4,352
Elkford	2,736	62,786	15,338	-	5.61	1,852	-	1,183	2,460	**83,619**	-
Salmo	2,516	51,665	9,810	131	3.95	2,858	8,043	2,329	8,061	**82,897**	800
Tumbler Ridge	2,243	93,467	7,442	840	3.69	6,308	816	2,243	9,841	**120,958**	-
Valemount	2,094	60,755	15,078	106	7.25	6,193	15,870	1,860	7,439	**107,302**	-
McBride	1,970	71,312	12,825	-	6.51	2,116	10,883	2,666	13,322	**113,124**	1,628
Kaslo & District	1,964	18,864	6,902	-	3.51	4,740	2,039	1,712	4,177	**38,435**	-
Hudson's Hope	1,136	48,554	13,101	61	11.59	2,101	6,608	1,400	10,145	**81,970**	7,120
Greenwood	923	13,833	6,107	54	6.67	2,374	2,560	6,232	2,420	**33,579**	-
Pouce Coupe	865	19,854	4,660	-	5.39	2,188	1,723	3,562	2,898	**34,885**	-
Stewart	693	33,949	11,280	106	16.43	1,335	n.a.	1,277	365	**48,312**	2,725
Midway	647	32,132	1,295	34	2.05	1,371	1,526	4,362	6,496	**47,216**	-
Alert Bay	638	12,669	1,848	-	2.90	1,132	488	2,009	298	**18,444**	-
Granisle	371	18,625	6,801	-	18.33	7,000	-	-	4,535	**36,962**	-
Total	**4,071,176**	**97,256,279**	**19,951,439**	**1,437,386**		**4,228,070**	**13,824,499**	**3,094,105**	**11,353,050**	**151,144,828**	**3,730,728**
Average					**5.25**						

COLLECTIONS (1) – BY POPULATION SERVED

Library	Population of service area	Catalogued print volumes added	Catalogued print volumes held	Uncatalogued paperback volumes held	Total print volumes held	Total print titles held	Periodicals, subscriptions held	Periodicals, titles held	Licenced database subscriptions - in library	Licenced database subscriptions - out of library	Total library materials (includes non-print), volumes held	Total library materials (includes non-print), titles held
Fraser Valley	631,673	167,751	1,035,960	124,165	1,160,125	191,968	2,936	482	19	18	1,285,582	225,427
Vancouver	579,142	122,435	1,814,907	669,736	2,484,643	886,165	11,950	7,727	77	60	3,330,707	966,529
Vancouver Island	400,361	58,340	803,307	403,936	1,207,243	236,040	2,905	611	15	13	1,267,913	248,627
Surrey	376,895	31,344	364,548	142,154	506,702	137,455	2,097	802	24	18	608,759	176,015
Okanagan	323,520	95,456	590,333	1,516	591,849	159,122	1,591	420	12	9	669,054	182,744
Greater Victoria	291,205	52,627	699,211	136,811	836,022	293,331	2,324	863	12	6	973,453	345,890
Burnaby	205,953	31,652	477,696	96,839	574,535	287,606	1,008	944	13	7	777,369	339,439
Richmond	174,616	55,532	334,195	35,200	369,395	150,963	535	322	64	29	429,519	163,400
Thompson-Nicola	126,171	34,731	250,313	4,463	254,776	164,814	719	330	4	3	282,812	169,817
Coquitlam	120,980	14,699	183,324	36,978	220,302	114,953	399	266	6	1	245,530	124,851
Prince George	89,612	9,227	116,641	44,125	160,766	117,802	940	916	8	7	181,588	130,720
North Vancouver District	87,364	26,250	248,693	-	248,693	139,896	567	361	13	8	307,386	171,471
Cariboo	69,558	12,568	187,505	-	187,505	100,388	351	311	-	2	205,883	108,874
New Westminster	57,602	14,436	218,814	-	218,814	191,997	621	621	6	6	253,576	192,960
North Vancouver City	48,255	17,762	112,182	-	112,182	97,368	245	241	10	6	130,395	115,719
West Vancouver	44,751	12,417	235,073	27,488	262,561	181,002	396	385	12	9	371,794	203,193
Penticton	32,214	500	126,550	-	126,550	108,318	231	231	4	-	155,566	112,102
Fort St. John	28,571	2,999	69,618	-	69,618	64,765	129	129	4	4	72,450	67,726
Cranbrook	25,618	4,582	60,578	-	60,578	54,827	207	193	1	1	65,081	59,617
Port Moody	25,545	-	72,090	15,375	87,465	72,090	167	167	19	17	94,146	72,544
Powell River District	20,306	1,658	44,277	7,402	51,679	34,699	130	150	2	2	55,579	38,749
Terrace	20,112	4,672	66,299	-	66,299	58,000	177	176	6	1	75,103	65,260
Dawson Creek	18,431	4,951	73,607	-	73,607	73,607	94	94	1	1	76,710	76,804
Prince Rupert	17,565	5,366	72,658	520	73,178	68,481	137	134	2	1	106,460	68,756
Squamish	15,672	1,963	43,399	-	43,399	43,399	102	102	4	1	47,585	43,501
Castlegar & District	13,197	3,325	56,309	-	56,309	53,569	108	108	4	2	60,066	57,434
Creston	11,424	1,437	32,632	-	32,632	32,632	97	97	4	2	35,935	32,804
Trail & District	11,141	2,634	43,335	-	43,335	42,073	53	53	2	1	47,257	45,124
Kitimat	10,851	2,830	43,250	464	43,714	39,156	144	151	1	1	47,145	42,295
Sechelt	10,604	4,038	38,089	-	38,089	33,175	109	109	4	3	40,199	35,394
Whistler	9,989	2,649	35,198	-	35,198	31,862	89	89	3	3	39,406	36,159
Nelson	9,571	3,330	55,959	-	55,959	47,500	110	110	3	2	59,256	50,691
Gibsons & District	9,401	3,492	36,265	-	36,265	33,489	68	68	1	1	38,650	35,941
Salt Spring Island	9,279	3,323	42,157	-	42,157	41,738	44	46	2	1	43,990	41,794
Grand Forks & District	8,797	2,869	32,984	-	32,984	31,013	100	100	2	1	35,939	31,130
Kimberley	8,686	456	30,638	1,210	31,848	31,848	71	71	3	1	34,235	34,306

COLLECTIONS (1) – BY POPULATION SERVED

Library	Population of service area	Catalogued print volumes added	Catalogued print volumes held	Uncatalogued paperback volumes held	Total print volumes held	Total print titles held	Periodicals, subscriptions held	Periodicals, titles held	Licenced database subscriptions - in library	Licenced database subscriptions - out of library	Total library materials (includes non-print), volumes held	Total library materials (includes non-print), titles held
Smithers	8,383	3,241	25,126	-	25,126	20,859	81	81	1	1	26,669	20,940
Invermere	8,363	864	13,865	-	13,865	13,865	19	19	-	-	14,398	13,884
Vanderhoof	8,098	1,427	15,793	-	15,793	15,757	43	n.d.	1	1	16,107	15,757
Fernie	7,754	2,070	31,498	3,000	34,498	28,305	71	71	1	1	36,742	28,386
Burns Lake	6,929	3,589	29,393	-	29,393	29,000	42	42	2	-	30,683	30,332
Fort Nelson	5,937	2,370	33,400	-	33,400	33,300	n.d.	32	-	-	36,075	33,374
Mackenzie	5,675	1,053	32,558	11,080	43,638	32,414	90	90	20	1	45,533	32,584
Hazelton District	5,270	1,291	28,242	59	28,301	24,801	92	92	1	-	29,236	24,905
Chetwynd	5,155	2,426	27,957	-	27,957	26,458	60	60	2	1	28,485	27,646
Beaver Valley	5,134	1,400	29,872	-	29,872	29,658	91	n.d.	2	1	32,232	29,679
Sparwood	5,057	1,000	30,050	750	30,800	30,000	55	60	2	2	32,245	30,080
Fort St. James	4,929	690	12,602	-	12,602	12,650	25	25	1	-	13,519	12,685
Pemberton & District	4,711	1,380	11,257	25	11,282	11,218	22	22	1	1	12,838	12,796
Pender Island	4,664	2,478	22,891	2,700	25,591	25,550	17	14	1	-	26,932	25,564
Lillooet Area	4,508	1,784	17,950	7,588	25,538	16,107	52	81	2	2	27,890	18,540
Rossland	4,056	1,182	20,172	703	20,875	20,132	62	76	1	1	21,878	21,209
Houston	3,738	1,695	25,033	-	25,033	23,323	50	50	2	1	25,971	23,418
Fraser Lake	3,472	1,326	16,064	-	16,064	16,064	56	56	2	2	16,839	16,171
Bowen Island	3,159	1,709	14,719	-	14,719	13,880	29	29	6	6	15,637	13,909
Nakusp	2,756	957	12,740	-	12,740	12,712	32	32	1	-	14,039	12,786
Elkford	2,736	1,050	24,263	500	24,763	24,263	44	44	1	-	25,448	24,379
Salmo	2,516	1,155	15,131	-	15,131	14,671	50	50	1	1	17,213	14,721
Tumbler Ridge	2,243	906	28,451	-	28,451	27,828	32	37	1	1	29,879	27,931
Valemount	2,094	1,451	13,957	-	13,957	13,830	47	47	1	1	15,264	15,184
McBride	1,970	1,421	13,555	-	13,555	13,310	25	25	1	-	14,394	13,356
Kaslo & District	1,964	894	10,809	-	10,809	10,809	17	17	-	-	11,386	10,826
Hudson's Hope	1,136	1,724	14,540	-	14,540	14,540	23	26	1	1	15,154	14,566
Greenwood	923	393	6,843	2,286	9,129	6,585	25	25	1	1	9,499	6,970
Pouce Coupe	865	n.d.	n.d.	-	n.d.	n.d.	11	n.d.	n.a.	n.a.	n.d.	n.d.
Stewart	693	720	15,004	-	15,004	15,004	20	20	2	2	15,538	15,037
Midway	647	1,006	4,345	4,726	9,071	8,980	12	12	2	1	9,863	8,992
Alert Bay	638	325	6,891	1,657	8,548	8,548	3	3	-	n.d.	8,841	8,556
Granisle	371	211	9,534	3,000	12,534	9,200	40	40	1	-	12,966	9,240
Total	**4,071,176**	**859,489**	**9,363,099**	**1,786,456**	**11,149,555**	**5,050,732**	**33,289**	**19,258**	**428**	**277**	**13,241,471**	**5,528,210**

COLLECTIONS (2) – BY POPULATION SERVED

Library	Population of service area	Talking books, volumes held	Videos and DVDs held	Microforms held	CD-ROMs held	Total audio-visual materials, volumes held	Total library materials (includes non-print), volumes held	Total library materials (includes non-print), titles held
Fraser Valley	631,673	36,275	52,817	12	1,321	124,124	1,285,582	225,427
Vancouver	579,142	50,144	76,974	687,063	4,191	154,810	3,330,707	966,529
Vancouver Island	400,361	17,308	30,245	6,500	130	54,040	1,267,913	248,627
Surrey	376,895	20,254	22,239	35,665	2,528	63,864	608,759	176,015
Okanagan	323,520	17,180	29,056	1,949	-	75,256	669,054	182,744
Greater Victoria	291,205	20,561	34,793	46,698	2,823	87,910	973,453	345,890
Burnaby	205,953	15,820	29,728	139,116	618	63,100	777,369	339,439
Richmond	174,616	6,912	16,892	25,303	2,107	32,714	429,519	163,400
Thompson-Nicola	126,171	11,186	12,502	543	-	27,493	282,812	169,817
Coquitlam	120,980	3,394	3,738	13,000	7	12,221	245,530	124,851
Prince George	89,612	3,908	4,870	6,739	-	14,083	181,588	130,720
North Vancouver District	87,364	5,865	27,244	11,654	902	46,137	307,386	171,471
Cariboo	69,558	9,908	7,515	-	-	18,378	205,883	108,874
New Westminster	57,602	2,731	6,813	9,840	342	24,580	253,576	192,960
North Vancouver City	48,255	4,374	4,969	5,620	648	11,945	130,395	115,719
West Vancouver	44,751	5,108	8,133	86,424	517	22,292	371,794	203,193
Penticton	32,214	1,830	1,723	25,463	-	3,553	155,566	112,102
Fort St. John	28,571	797	1,502	33	111	2,688	72,450	67,726
Cranbrook	25,618	1,591	1,721	-	28	4,475	65,081	59,617
Port Moody	25,545	965	3,640	-	473	6,208	94,146	72,544
Powell River District	20,306	815	2,001	-	52	3,848	55,579	38,749
Terrace	20,112	2,452	3,496	1,500	7	7,297	75,103	65,260
Dawson Creek	18,431	1,149	918	128	8	2,967	76,710	76,804
Prince Rupert	17,565	1,498	2,265	28,471	141	4,670	106,460	68,756
Squamish	15,672	-	1,807	1,459	-	2,727	47,585	43,501
Castlegar & District	13,197	1,155	1,715	-	108	3,649	60,066	57,434
Creston	11,424	775	1,803	-	33	3,270	35,935	32,804
Trail & District	11,141	299	1,606	188	68	3,666	47,257	45,124
Kitimat	10,851	721	1,386	446	170	2,815	47,145	42,295
Sechelt	10,604	622	1,006	18	1	2,091	40,199	35,394
Whistler	9,989	1,174	2,031	-	-	4,208	39,406	36,159
Nelson	9,571	925	1,170	259	31	3,007	59,256	50,691
Gibsons & District	9,401	622	1,230	-	45	2,340	38,650	35,941
Salt Spring Island	9,279	1,040	782	-	10	1,823	43,990	41,794
Grand Forks & District	8,797	966	1,955	-	17	2,938	35,939	31,130
Kimberley	8,686	858	694	n.a.	n.a.	2,387	34,235	34,306

COLLECTIONS (2) – BY POPULATION SERVED

Library	Population of service area	Talking books, volumes held	Videos and DVDs held	Microforms held	CD-ROMs held	Total audio-visual materials, volumes held	Total library materials (includes non-print), volumes held	Total library materials (includes non-print), titles held
Smithers	8,383	598	608	-	-	1,543	26,669	20,940
Invermere	8,363	-	223	-	-	533	14,398	13,884
Vanderhoof	8,098	96	218	-	-	314	16,107	15,757
Fernie	7,754	586	364	68	15	2,161	36,742	28,386
Burns Lake	6,929	10	633	-	68	1,222	30,683	30,332
Fort Nelson	5,937	807	1,348	-	62	2,613	36,075	33,374
Mackenzie	5,675	913	952	n.d.	30	1,865	45,533	32,584
Hazelton District	5,270	439	466	-	16	919	29,236	24,905
Chetwynd	5,155	526	n.d.	n.d.	2	526	28,485	27,646
Beaver Valley	5,134	528	1,304	n.a.	22	2,338	32,232	29,679
Sparwood	5,057	425	800	-	20	1,425	32,245	30,080
Fort St. James	4,929	374	280	-	9	908	13,519	12,685
Pemberton & District	4,711	-	983	-	26	1,530	12,838	12,796
Pender Island	4,664	454	868	-	-	1,341	26,932	25,564
Lillooet Area	4,508	212	1,174	-	77	2,275	27,890	18,540
Rossland	4,056	195	591	-	12	991	21,878	21,209
Houston	3,738	427	466	-	45	893	25,971	23,418
Fraser Lake	3,472	222	484	-	51	724	16,839	16,171
Bowen Island	3,159	-	681	-	-	918	15,637	13,909
Nakusp	2,756	399	833	-	42	1,257	14,039	12,786
Elkford	2,736	376	177	-	72	613	25,448	24,379
Salmo	2,516	476	1,123	-	-	2,082	17,213	14,721
Tumbler Ridge	2,243	121	793	-	86	1,342	29,879	27,931
Valemount	2,094	134	859	-	22	1,285	15,264	15,184
McBride	1,970	81	600	-	52	787	14,394	13,356
Kaslo & District	1,964	228	349	-	-	577	11,386	10,826
Hudson's Hope	1,136	178	401	-	-	614	15,154	14,566
Greenwood	923	106	264	n.a.	n.a.	370	9,499	6,970
Pouce Coupe	865	59	162	-	n.a.	221	n.d.	n.d.
Stewart	693	-	332	-	5	529	15,538	15,037
Midway	647	287	505	n.a.	n.a.	792	9,863	8,992
Alert Bay	638	288	n.d.	n.d.	5	288	8,841	8,556
Granisle	371	270	162	-	-	432	12,966	9,240
Total	**4,071,176**	**260,997**	**421,982**	**1,134,159**	**18,176**	**939,802**	**13,241,471**	**5,528,210**

REGISTRATION AND CIRCULATION – BY POPULATION SERVED

Library	Population of service area	Resident borrowers registered at end of year	Non-resident borrowers registered at end of year	InterLINK non-resident borrowers registered at end of year	Total borrowers registered at end of year	Circulation, all items	Annual in person visits	Items lent on interlibrary loan	Items lent on interlibrary loan - % of requests received	Items borrowed on interlibrary loan	Items borrowed on interlibrary loan - per 1,000 circulation
Fraser Valley	631,673	347,130	891	36,853	384,874	6,126,311	3,428,898	4,226	61	8,167	1.33
Vancouver	579,142	370,189	1,118	75,009	446,316	8,956,354	6,278,854	12,141	45	4,791	0.53
Vancouver Island	400,361	182,434	1,375	n.a.	183,809	4,616,970	*5,354,600*	1,332	56	9,736	2.11
Surrey	376,895	149,203	6,688	17,962	173,853	3,782,234	2,407,288	1,947	n.d.	4,335	1.15
Okanagan	323,520	204,055	941	n.a.	204,996	3,415,119	*688,050*	2,933	82	3,440	1.01
Greater Victoria	291,205	141,485	1,183	n.a.	142,668	4,386,086	2,487,034	2,430	43	5,941	1.35
Burnaby	205,953	96,775	60	54,267	151,102	3,947,734	2,049,346	6,565	55	1,698	0.43
Richmond	174,616	113,070	239	29,026	142,335	3,347,291	1,631,541	2,829	n.d.	2,033	0.61
Thompson-Nicola	126,171	88,135	n.d.	n.a.	88,135	1,026,964	525,379	2,632	n.d.	2,795	2.72
Coquitlam	120,980	58,679	277	14,919	73,875	1,117,970	n.d.	3,595	64	1,755	1.57
Prince George	89,612	47,744	330	n.a.	48,074	847,487	365,650	3,090	n.d.	3,582	4.23
North Vancouver District	87,364	48,748	121	10,459	59,328	1,610,931	817,500	4,000	41	2,789	1.73
Cariboo	69,558	46,805	n.a.	n.a.	46,805	546,007	278,605	1,469	52	2,689	4.92
New Westminster	57,602	39,790	-	19,175	58,965	791,592	652,040	2,574	n.d.	3,151	3.98
North Vancouver City	48,255	21,630	19	12,489	34,138	605,368	*385,300*	1,640	41	2,055	3.39
West Vancouver	44,751	35,501	440	17,291	53,232	1,008,928	520,328	3,055	56	1,394	1.38
Penticton	32,214	15,548	1,219	n.a.	16,767	309,330	216,716	560	n.d.	516	1.67
Fort St. John	28,571	16,889	22	n.a.	16,911	147,115	*241,800*	919	n.d.	920	6.25
Cranbrook	25,618	10,841	572	n.a.	11,413	199,598	*143,600*	1,214	61	1,840	9.22
Port Moody	25,545	15,407	199	13,527	29,133	427,969	238,050	1,672	45	825	1.93
Powell River District	20,306	14,911	6	n.a.	14,917	166,578	132,501	646	57	2,486	14.92
Terrace	20,112	7,945	149	n.a.	8,094	213,079	180,709	1,138	52	1,097	5.15
Dawson Creek	18,431	12,303	90	n.a.	12,393	119,042	n.d.	663	76	1,154	9.69
Prince Rupert	17,565	5,363	70	n.a.	5,433	134,103	109,361	1,244	63	1,578	11.77
Squamish	15,672	8,906	64	188	9,158	92,598	75,157	1,500	72	904	9.76
Castlegar & District	13,197	8,333	228	n.a.	8,561	162,935	*93,500*	896	78	751	4.61
Creston	11,424	4,464	3	n.a.	4,467	124,788	67,154	1,070	63	1,734	13.90
Trail & District	11,141	5,928	11	n.a.	5,939	83,839	51,720	893	n.d.	898	10.71
Kitimat	10,851	8,824	10	n.a.	8,834	92,252	94,651	836	71	687	7.45
Sechelt	10,604	7,892	20	824	8,736	153,646	*92,250*	2,098	59	3,246	21.13
Whistler	9,989	6,768	36	981	7,785	132,730	163,332	1,716	50	752	5.67
Nelson	9,571	7,215	856	n.a.	8,071	121,094	108,772	486	61	1,538	12.70
Gibsons & District	9,401	5,907	-	421	6,328	172,871	n.d.	1,232	46	1,978	11.44
Salt Spring Island	9,279	4,739	3	n.a.	4,742	120,031	n.d.	1,099	69	1,483	12.36
Grand Forks & District	8,797	6,886	14	n.a.	6,900	88,366	77,748	844	n.d.	1,211	13.70
Kimberley	8,686	7,601	n.d.	n.a.	7,601	51,244	n.d.	930	72	689	13.45

REGISTRATION AND CIRCULATION – BY POPULATION SERVED

Library	Population of service area	Resident borrowers registered at end of year	Non-resident borrowers registered at end of year	InterLINK non-resident borrowers registered at end of year	Total borrowers registered at end of year	Circulation, all items	Annual in person visits	Items lent on interlibrary loan	Items lent on interlibrary loan - % of requests received	Items borrowed on interlibrary loan	Items borrowed on interlibrary loan - per 1,000 circulation
Smithers	8,383	2,117	575	n.a.	2,692	60,569	33,235	24	31	858	14.17
Invermere	8,363	1,992	200	n.a.	2,192	23,409	22,300	406	49	1,533	65.49
Vanderhoof	8,098	1,686	82	n.a.	1,768	34,922	16,750	804	n.d.	n.d.	n.d.
Fernie	7,754	4,100	894	n.a.	4,994	69,245	51,000	766	62	950	13.72
Burns Lake	6,929	1,562	n.a.	n.a.	1,562	48,750	15,900	656	64	342	7.02
Fort Nelson	5,937	3,053	218	n.a.	3,271	50,605	28,250	686	35	387	7.65
Mackenzie	5,675	3,393	n.d.	n.a.	3,393	46,420	47,476	n.a.	n.a.	503	10.84
Hazelton District	5,270	2,839	4	n.a.	2,843	30,670	16,650	612	100	174	5.67
Chetwynd	5,155	2,658	50	n.a.	2,708	46,675	37,027	579	60	748	16.03
Beaver Valley	5,134	2,948	6	n.a.	2,954	66,201	20,692	648	80	646	9.76
Sparwood	5,057	3,402	116	n.a.	3,518	29,060	14,150	615	n.d.	n.d.	n.d.
Fort St. James	4,929	1,347	665	n.a.	2,012	21,000	13,500	674	n.d.	1,039	49.48
Pemberton & District	4,711	1,970	-	68	2,038	35,670	n.d.	n.a.	n.a.	693	19.43
Pender Island	4,664	1,829	n.d.	n.a.	1,829	33,375	n.d.	1,006	67	886	26.55
Lillooet Area	4,508	2,805	8	n.a.	2,813	38,967	21,272	837	59	775	19.89
Rossland	4,056	3,430	7	n.a.	3,437	39,939	28,050	451	71	316	7.91
Houston	3,738	1,423	192	n.a.	1,615	39,610	26,450	1,024	63	993	25.07
Fraser Lake	3,472	628	-	n.a.	628	18,172	17,000	n.a.	n.a.	889	48.92
Bowen Island	3,159	2,163	6	202	2,371	38,029	27,300	309	19	132	3.47
Nakusp	2,756	1,316	141	n.a.	1,457	25,545	12,200	469	72	465	18.20
Elkford	2,736	1,596	n.d.	n.a.	1,596	16,817	8,000	936	n.d.	n.d.	n.d.
Salmo	2,516	1,475	-	n.a.	1,475	22,907	17,900	1,147	n.d.	623	27.20
Tumbler Ridge	2,243	1,373	3	n.a.	1,376	20,577	29,019	539	75	840	40.82
Valemount	2,094	1,294	105	n.a.	1,399	27,597	14,550	914	67	1,173	42.50
McBride	1,970	947	6	n.a.	953	16,622	8,600	255	55	355	21.36
Kaslo & District	1,964	1,228	37	n.a.	1,265	19,648	11,150	n.a.	n.a.	587	29.88
Hudson's Hope	1,136	639	-	n.a.	639	13,225	5,205	601	63	317	23.97
Greenwood	923	411	5	n.a.	416	5,313	6,600	n.a.	n.a.	118	22.21
Pouce Coupe	865	n.d.	n.d.	n.a.	n.d.	6,126	3,776	n.a.	n.a.	57	9.30
Stewart	693	455	2	n.a.	457	4,796	3,484	1,134	n.d.	1,020	212.68
Midway	647	474	400	n.a.	874	8,350	9,250	n.a.	n.a.	216	25.87
Alert Bay	638	343	n.a.	n.a.	343	3,224	4,780	n.a.	n.a.	183	56.76
Granisle	371	145	14	n.a.	159	3,842	2,356	n.a.	n.a.	328	85.37
Total	**4,071,176**	**2,231,084**	**20,990**	**303,661**	**2,555,735**	**50,212,431**	**30,531,306**	**94,206**		**104,784**	
Average									**43**		**2.60**

REFERENCE AND PROGRAMMING – BY POPULATION SERVED

Library	Population of service area	Reference transactions	Electronic reference transactions	Total reference transactions	Adult programs	Children's/young adult programs	Summer reading program registrations	Total program attendance
Fraser Valley	631,673	422,547	n.d.	422,547	1,423	2,432	11,448	111,363
Vancouver	579,142	1,079,649	12,560	1,092,209	1,336	4,386	9,122	194,890
Vancouver Island	400,361	230,743	965	231,708	119	1,420	4,652	23,438
Surrey	376,895	578,669	1,506	580,175	1,210	1,439	10,691	68,637
Okanagan	323,520	438,200	n.d.	438,200	405	2,146	4,529	61,654
Greater Victoria	291,205	331,197	841	332,038	1,856	5,893	3,116	33,036
Burnaby	205,953	243,107	3,069	246,176	n.a.	823	7,197	34,658
Richmond	174,616	185,925	553	186,478	476	1,564	3,932	65,106
Thompson-Nicola	126,171	51,818	*1,350*	53,168	250	429	1,852	13,580
Coquitlam	120,980	62,279	*200*	62,479	129	663	n.d.	27,503
Prince George	89,612	71,955	*650*	72,605	96	488	1,600	11,405
North Vancouver District	87,364	72,525	148	72,673	212	462	4,901	21,258
Cariboo	69,558	15,170	n.d.	15,170	79	342	915	6,879
New Westminster	57,602	64,640	n.d.	64,640	77	385	1,224	13,802
North Vancouver City	48,255	53,867	250	54,117	n.d.	711	898	n.d.
West Vancouver	44,751	78,231	52	78,283	341	418	1,492	17,974
Penticton	32,214	22,135	n.d.	22,135	11	175	346	4,890
Fort St. John	28,571	*2,550*	*450*	*3,000*	17	183	350	5,667
Cranbrook	25,618	10,991	65	11,056	10	102	330	3,574
Port Moody	25,545	25,836	135	25,971	30	115	945	7,717
Powell River District	20,306	4,388	6	4,394	43	43	120	1,913
Terrace	20,112	11,721	150	11,871	16	285	274	5,637
Dawson Creek	18,431	8,322	58	8,380	32	118	528	8,400
Prince Rupert	17,565	3,738	13	3,751	n.a.	98	80	975
Squamish	15,672	4,026	-	4,026	53	219	208	3,950
Castlegar & District	13,197	4,247	12	4,259	8	115	195	2,876
Creston	11,424	13,770	15	13,785	32	111	87	2,266
Trail & District	11,141	11,771	25	11,796	25	55	87	3,112
Kitimat	10,851	6,737	1,588	8,325	63	171	242	3,675
Sechelt	10,604	13,546	28	13,574	19	54	92	2,205
Whistler	9,989	22,296	42	22,338	2	156	126	1,807
Nelson	9,571	15,638	46	15,684	21	165	246	5,280
Gibsons & District	9,401	10,372	n.d.	10,372	17	56	121	1,680
Salt Spring Island	9,279	n.d.	n.d.	n.d.	2	2	20	180
Grand Forks & District	8,797	2,421	-	2,421	12	68	150	1,196
Kimberley	8,686	n.d.	n.d.	n.d.	n.d.	84	100	n.d.

REFERENCE AND PROGRAMMING – BY POPULATION SERVED

Library	Population of service area	Reference transactions	Electronic reference transactions	Total reference transactions	Adult programs	Children's/young adult programs	Summer reading program registrations	Total program attendance
Smithers	8,383	2,530	30	2,560	22	394	96	1,320
Invermere	8,363	450	30	480	4	3	42	415
Vanderhoof	8,098	624	10	634	10	45	47	463
Fernie	7,754	8,864	466	9,330	n.a.	155	26	1,151
Burns Lake	6,929	2,243	6	2,249	-	93	105	1,328
Fort Nelson	5,937	5,200	10	5,210	n.a.	5	180	700
Mackenzie	5,675	3,752	40	3,792	n.a.	120	552	2,300
Hazelton District	5,270	11,408	3,700	15,108	5	20	35	1,099
Chetwynd	5,155	3,523	n.d.	3,523	10	8	221	2,972
Beaver Valley	5,134	7,220	5	7,225	20	82	101	1,111
Sparwood	5,057	400	n.d.	400	-	2	102	587
Fort St. James	4,929	4,500	n.d.	4,500	3	62	35	588
Pemberton & District	4,711	n.d.	n.d.	n.d.	2	5	55	660
Pender Island	4,664	67	n.d.	67	n.a.	18	139	341
Lillooet Area	4,508	412	42	454	5	8	55	1,236
Rossland	4,056	3,882	-	3,882	2	118	55	1,171
Houston	3,738	2,032	n.d.	2,032	79	223	156	3,597
Fraser Lake	3,472	n.d.	n.d.	n.d.	37	61	60	736
Bowen Island	3,159	2,185	-	2,185	2	22	94	449
Nakusp	2,756	2,200	n.d.	2,200	14	48	50	640
Elkford	2,736	250	n.d.	250	n.d.	n.d.	n.d.	n.d.
Salmo	2,516	648	-	648	2	48	58	945
Tumbler Ridge	2,243	283	n.d.	283	29	62	127	6,114
Valemount	2,094	700	n.d.	700	1	5	12	131
McBride	1,970	1,200	n.d.	1,200	1	2	150	130
Kaslo & District	1,964	1,150	n.d.	1,150	n.a.	4	21	200
Hudson's Hope	1,136	252	10	262	10	130	66	1,279
Greenwood	923	400	n.d.	400	1	30	24	165
Pouce Coupe	865	950	n.d.	950	-	3	54	114
Stewart	693	403	n.d.	403	9	43	45	261
Midway	647	485	12	497	n.a.	88	24	512
Alert Bay	638	197	n.d.	197	n.d.	n.d.	10	n.d.
Granisle	371	50	-	50	n.a.	1	15	15
Total	**4,071,176**	**4,243,487**	**29,138**	**4,272,625**	**8,690**	**28,284**	**75,028**	**804,913**

STAFF – BY POPULATION SERVED

Library	Population of service area	Full-time employees	Part-time employees	Total employees	Professional librarians, FTE	Library technicians, FTE	Community librarians, FTE	Other staff, FTE	Total employees, FTE	Volunteers	Volunteers, FTE
Fraser Valley	631,673	98	270	368	39.77	3.60	10.49	149.17	203.03	n.d.	n.d.
Vancouver	579,142	403	330	733	119.70	14.01	-	351.55	485.26	-	-
Vancouver Island	400,361	84	232	316	30.42	2.14	-	140.78	173.34	8	0.79
Surrey	376,895	73	103	176	29.25	29.27	0.80	52.13	111.45	67	0.71
Okanagan	323,520	60	161	221	16.88	2.06	20.43	93.74	133.11	n.d.	0.90
Greater Victoria	291,205	92	169	261	37.32	1.00	-	122.44	160.76	40	n.d.
Burnaby	205,953	64	158	222	27.90	-	-	89.92	117.82	-	-
Richmond	174,616	54	38	92	24.20	4.80	-	49.96	78.96	-	-
Thompson-Nicola	126,171	37	78	115	7.00	4.00	-	47.83	58.83	n.d.	n.d.
Coquitlam	120,980	34	57	91	15.09	-	-	38.37	53.47	5	n.d.
Prince George	89,612	23	38	61	4.90	1.07	-	40.02	45.99	143	0.86
North Vancouver District	87,364	34	79	113	24.10	2.00	-	36.33	62.43	-	-
Cariboo	69,558	12	33	45	2.83	5.00	0.23	16.90	24.97	18	0.67
New Westminster	57,602	24	47	71	14.64	-	-	22.86	37.50	-	-
North Vancouver City	48,255	22	16	38	8.90	1.00	-	21.82	31.72	-	-
West Vancouver	44,751	19	49	68	12.78	2.80	-	27.16	42.74	61	2.39
Penticton	32,214	9	9	18	2.55	3.55	-	5.30	11.40	6	0.06
Fort St. John	28,571	3	12	15	-	-	0.71	5.80	6.51	13	0.82
Cranbrook	25,618	3	7	10	1.43	0.35	1.80	4.06	7.64	45	0.69
Port Moody	25,545	12	7	19	5.00	1.00	1.00	7.37	14.37	-	-
Powell River District	20,306	6	6	12	0.40	1.00	0.88	7.07	9.34	10	0.13
Terrace	20,112	2	14	16	1.00	-	1.78	6.50	9.28	-	-
Dawson Creek	18,431	1	10	11	-	-	-	5.49	5.49	-	-
Prince Rupert	17,565	8	5	13	4.19	1.00	-	3.51	8.70	-	-
Squamish	15,672	2	14	16	1.00	-	1.00	5.14	7.14	26	0.70
Castlegar & District	13,197	4	5	9	-	-	4.63	1.26	5.89	45	2.73
Creston	11,424	2	6	8	1.00	-	-	4.01	5.01	29	1.02
Trail & District	11,141	5	8	13	1.00	1.00	-	4.18	6.18	-	-
Kitimat	10,851	4	5	9	1.00	1.00	-	4.43	6.43	17	0.22
Sechelt	10,604	3	5	8	1.07	2.14	-	2.67	5.89	41	2.13
Whistler	9,989	3	9	12	0.68	1.27	1.07	2.19	5.22	7	0.44
Nelson	9,571	1	10	11	0.69	0.46	3.11	3.07	7.33	50	0.51
Gibsons & District	9,401	1	8	9	2.69	-	-	3.27	5.96	38	0.88
Salt Spring Island	9,279	-	-	-	-	-	-	-	-	135	9.56
Grand Forks & District	8,797	3	2	5	1.00	-	-	3.21	4.21	15	1.13
Kimberley	8,686	-	6	6	0.86	-	0.80	1.96	3.61	14	1.65

STAFF – BY POPULATION SERVED

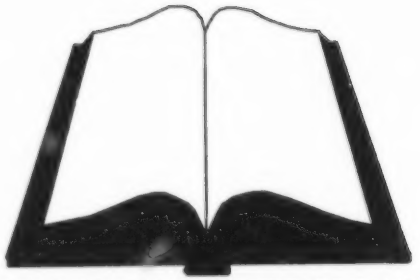
Library	Population of service area	Full-time employees	Part-time employees	Total employees	Professional librarians, FTE	Library technicians, FTE	Community librarians, FTE	Other staff, FTE	Total employees, FTE	Volunteers	Volunteers, FTE
Smithers	8,383	1	4	5	-	-	1.00	1.57	2.57	25	0.88
Invermere	8,363	1	1	2	-	-	1.94	-	1.94	9	0.49
Vanderhoof	8,098	1	3	4	-	-	1.09	0.82	1.90	10	0.51
Fernie	7,754	1	5	6	-	-	2.57	-	2.57	22	2.20
Burns Lake	6,929	2	3	5	-	-	1.64	2.12	3.75	26	0.32
Fort Nelson	5,937	3	3	6	-	-	1.00	2.57	3.57	-	-
Mackenzie	5,675	2	5	7	-	-	2.36	-	2.36	6	0.22
Hazelton District	5,270	-	6	6	-	-	-	2.74	2.74	32	0.94
Chetwynd	5,155	3	7	10	-	-	-	5.30	5.30	1	n.d.
Beaver Valley	5,134	1	8	9	-	-	2.80	0.37	3.17	14	0.47
Sparwood	5,057	1	3	4	-	-	1.76	0.57	2.33	5	0.16
Fort St. James	4,929	-	3	3	-	-	0.80	0.97	1.77	4	0.22
Pemberton & District	4,711	-	3	3	-	-	0.91	1.20	2.11	2	0.04
Pender Island	4,664	-	-	-	-	-	-	-	-	145	4.15
Lillooet Area	4,508	-	9	9	-	-	1.34	2.01	3.35	21	0.24
Rossland	4,056	1	5	6	-	1.00	0.87	0.43	2.29	21	1.11
Houston	3,738	1	2	3	1.07	-	0.49	0.49	2.04	12	0.18
Fraser Lake	3,472	-	6	6	-	-	0.37	1.60	1.97	14	0.49
Bowen Island	3,159	1	2	3	1.00	0.44	-	0.05	1.49	23	1.30
Nakusp	2,756	-	5	5	-	-	0.38	0.70	1.09	8	0.28
Elkford	2,736	1	1	2	-	-	1.71	-	1.71	-	-
Salmo	2,516	-	2	2	-	-	0.86	0.34	1.20	12	0.69
Tumbler Ridge	2,243	1	5	6	-	1.20	0.79	1.92	3.91	49	0.21
Valemount	2,094	-	-	-	-	-	0.78	1.33	2.11	1	0.02
McBride	1,970	-	4	4	-	-	0.69	1.34	2.03	2	0.17
Kaslo & District	1,964	-	1	1	-	-	0.69	-	0.69	17	0.78
Hudson's Hope	1,136	-	3	3	-	-	0.90	0.53	1.43	3	0.05
Greenwood	923	-	2	2	-	-	0.35	0.08	0.43	10	0.22
Pouce Coupe	865	-	2	2	-	-	-	0.84	0.84	n.d.	0.22
Stewart	693	-	1	1	-	-	-	0.95	0.95	3	0.26
Midway	647	-	1	1	-	-	0.81	0.36	1.18	2	0.12
Alert Bay	638	-	2	2	-	-	0.36	0.21	0.57	1	0.29
Granisle	371	-	4	4	-	-	-	0.78	0.78	-	-
Total	**4,071,176**	**1,226**	**2,117**	**3,343**	**443.32**	**88.15**	**77.97**	**1,413.68**	**2,023.12**	**1,333**	**46.20**

FACILITIES AND ACCESS – BY POPULATION SERVED

Library	Population of service area	Public service outlets	Other facilities	Total space (square metres)	Annual hours open, main library	Annual hours open, all outlets	Annual days open, main library	Annual days open, all outlets	Public Internet access computers	Total public computers	Square metres per capita
Fraser Valley	631,673	23	1	20,914	n.a.	68,143	n.a.	n.d.	226	346	0.033
Vancouver	579,142	22	-	44,953	2,843	52,108	319	5,819	276	477	0.078
Vancouver Island	400,361	37	1	12,676	n.a.	58,525	n.a.	8,200	162	168	0.032
Surrey	376,895	9	1	11,779	3,450	25,621	319	2,516	119	181	0.031
Okanagan	323,520	29	1	14,425	2,931	44,226	330	6,630	104	176	0.045
Greater Victoria	291,205	8	-	11,509	3,052	22,114	314	2,486	119	206	0.040
Burnaby	205,953	4	-	9,207	3,656	13,051	349	1,302	70	109	0.045
Richmond	174,616	3	-	6,028	3,779	10,516	353	1,059	119	129	0.035
Thompson-Nicola	126,171	14	1	6,241	2,912	18,044	333	3,141	50	90	0.049
Coquitlam	120,980	2	-	3,627	2,800	5,600	325	650	12	27	0.030
Prince George	89,612	2	-	3,441	3,227	5,904	334	635	21	41	0.038
North Vancouver District	87,364	3	-	4,415	3,521	9,701	327	929	21	48	0.051
Cariboo	69,558	15	1	2,869	2,288	12,108	249	2,158	35	45	0.041
New Westminster	57,602	1	-	3,800	3,614	3,614	349	349	15	29	0.066
North Vancouver City	48,255	1	-	1,260	3,357	3,357	347	347	16	23	0.026
West Vancouver	44,751	2	-	5,256	3,040	3,666	343	543	27	45	0.117
Penticton	32,214	1	-	1,242	2,791	2,791	326	329	6	14	0.039
Fort St. John	28,571	1	-	720	2,516	2,516	295	295	6	11	0.025
Cranbrook	25,618	1	-	744	2,882	2,882	298	298	17	21	0.029
Port Moody	25,545	1	-	1,161	3,494	3,494	326	326	6	17	0.045
Powell River District	20,306	2	-	650	2,483	2,699	274	430	5	7	0.032
Terrace	20,112	1	-	1,350	3,137	3,137	344	344	11	16	0.067
Dawson Creek	18,431	1	-	939	2,672	2,672	346	346	7	11	0.051
Prince Rupert	17,565	1	-	935	2,759	2,759	326	326	19	24	0.053
Squamish	15,672	1	-	1,080	1,879	1,879	304	304	8	14	0.069
Castlegar & District	13,197	1	-	1,222	2,132	2,132	303	303	10	14	0.093
Creston	11,424	1	-	266	2,114	2,114	257	257	3	6	0.023
Trail & District	11,141	1	-	522	2,548	2,548	312	312	4	6	0.047
Kitimat	10,851	1	-	900	2,839	2,839	335	335	4	8	0.083
Sechelt	10,604	2	-	810	2,112	2,312	302	401	7	10	0.076
Whistler	9,989	1	-	250	2,551	2,551	300	300	5	7	0.025
Nelson	9,571	1	-	1,125	2,301	2,301	299	299	6	9	0.118
Gibsons & District	9,401	1	-	648	2,150	2,150	260	260	6	11	0.069
Salt Spring Island	9,279	1	-	506	1,956	1,956	302	302	4	7	0.055
Grand Forks & District	8,797	1	-	540	2,070	2,070	246	246	5	8	0.061
Kimberley	8,686	1	-	450	1,946	1,946	255	255	7	9	0.052

FACILITIES AND ACCESS – BY POPULATION SERVED

Library	Population of service area	Public service outlets	Other facilities	Total space (square metres)	Annual hours open, main library	Annual hours open, all outlets	Annual days open, main library	Annual days open, all outlets	Public Internet access computers	Total public computers	Square metres per capita
Smithers	8,383	1	-	373	1,890	1,890	285	285	4	6	0.044
Invermere	8,363	1	-	238	1,794	1,794	255	255	2	3	0.028
Vanderhoof	8,098	1	-	209	1,638	1,638	250	250	2	3	0.026
Fernie	7,754	1	-	810	2,262	2,262	286	286	6	8	0.104
Burns Lake	6,929	1	-	342	1,792	1,792	295	295	4	6	0.049
Fort Nelson	5,937	1	-	655	2,236	2,236	349	349	4	10	0.110
Mackenzie	5,675	1	-	582	2,808	2,808	350	350	5	17	0.103
Hazelton District	5,270	1	-	329	1,780	1,780	301	301	4	5	0.062
Chetwynd	5,155	1	-	555	2,540	2,540	321	321	7	9	0.108
Beaver Valley	5,134	1	-	270	2,173	2,173	320	320	3	4	0.053
Sparwood	5,057	1	-	434	2,228	2,228	284	284	8	11	0.086
Fort St. James	4,929	1	-	99	1,550	1,550	231	231	4	6	0.020
Pemberton & District	4,711	1	-	174	1,554	1,554	255	255	3	4	0.037
Pender Island	4,664	4	-	595	1,236	2,518	206	551	10	11	0.128
Lillooet Area	4,508	3	-	471	1,543	2,363	257	513	6	9	0.104
Rossland	4,056	1	-	321	2,344	2,344	335	335	2	4	0.079
Houston	3,738	1	-	495	1,929	1,929	254	254	5	8	0.132
Fraser Lake	3,472	1	-	288	821	821	258	258	4	5	0.083
Bowen Island	3,159	1	-	209	1,964	1,964	253	253	2	4	0.066
Nakusp	2,756	1	-	93	1,013	1,013	246	246	1	2	0.034
Elkford	2,736	1	-	252	1,716	1,716	328	328	3	6	0.092
Salmo	2,516	1	-	160	1,144	1,144	260	260	2	4	0.064
Tumbler Ridge	2,243	1	-	450	1,884	1,884	265	265	3	6	0.201
Valemount	2,094	1	-	144	1,815	1,815	252	252	4	5	0.069
McBride	1,970	1	-	220	1,196	1,196	208	208	7	8	0.112
Kaslo & District	1,964	1	-	186	1,118	1,118	208	208	2	2	0.095
Hudson's Hope	1,136	1	-	210	1,203	1,203	229	229	2	3	0.185
Greenwood	923	1	-	112	1,087	1,087	189	189	3	3	0.121
Pouce Coupe	865	1	-	92	1,488	1,488	232	232	2	2	0.106
Stewart	693	1	-	190	1,504	1,504	208	208	3	4	0.274
Midway	647	1	-	322	1,344	1,344	192	192	3	3	0.498
Alert Bay	638	1	-	50	815	815	227	227	2	2	0.078
Granisle	371	1	-	119	796	796	226	226	1	1	0.321
Total	**4,071,176**	**235**	**6**	**188,509**	**148,005**	**462,350**	**19,216**	**52,248**	**1,661**	**2,554**	
Average											**0.046**



LIBRARY FEDERATION

LIBRARY FEDERATION

InterLINK FEDERATED PUBLIC LIBRARY SYSTEM

MEMBER LIBRARIES

Bowen Island	Burnaby	Coquitlam	Fraser Valley Regional	Gibsons & District
New Westminster	North Vancouver City	North Vancouver District	Pemberton	Port Moody
Richmond	Sechelt	Squamish	Surrey	Vancouver
West Vancouver	Whistler			

INCOME

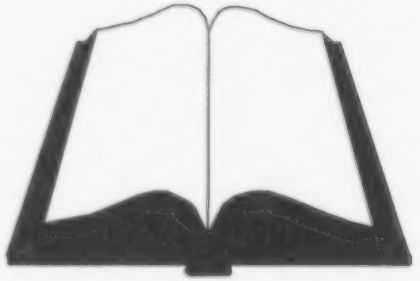
Provincial Operating Grant	Member Library Contributions	Other Income	Total Income
$426,618	$472,812	$335,712	$1,235,142

EXPENDITURE

Salaries	Materials	Facility	Transfers to Member Libraries	Other	Total Expenditure
$213,881	$133,045	$9,508	$630,040	$220,115	$1,206,589

OPERATIONS

Non-Resident Circulation by Member Libraries	Audiobook Titles Held by Member Libraries	Audiobook Volumes Held by Member Libraries	Audiobook Borrowers Registered by Member Libraries	Audiobook Circulation by Member Libraries	Staff (FTE)
4,247,684	14,722	48,828	2,389	103,866	3.7



APPENDICES

APPENDIX A

NEW PUBLIC LIBRARY BUILDINGS AND RENOVATIONS

Library	Address of facility	Nature of project	Area (square metres)	Facility owner	Description	Cost of project	Method of financing	Architect / developer / contractor
Greater Victoria	1231 Esquimalt Road	New Facility	800	Township of Esquimalt	Additional branch facility	$ -	Township of Esquimalt	n.d.
Pemberton & District	7390 Cottonwood Street	Renovation	n.a.	Village of Pemberton	Renovation of branch facility	$ 8,000	Fund raising, operating budget	n.a.
Pender Island	411 Naylor Road, Mayne Island	Renovation	n.d.	Capital Regional District	Renovation of branch facility	$ 15,088	Donations and fund raising	Richard Iredale
Sechelt	5797 Cowrie Street	Renovation	n.a.	District of Sechelt	Renovation of branch facility	$ 15,525	Capital reserve	Mobius Architecture
Surrey	1815 - 152nd Street #200	New Facility	2064	City of Surrey	Additional branch facility	$ 5,984,000	City of Surrey - capital budget	Musson Cattell Mackey Partnership / Darrell J. Epp

APPENDIX B

ANNUAL SURVEY OF PUBLIC LIBRARIES

The table below contains the questions from the online Annual Survey of Public Libraries, together with the instructions provided to libraries.

QUESTION	INSTRUCTIONS
Revenue	
Municipal support ($)	Report all revenue from grants and contributions paid directly to the library board by the municipality or municipalities served by the library. Do not include the value of in-kind services provided by a municipality or library costs paid directly by a municipality.
Regional district support ($)	Report all revenue from grants and contributions paid directly to the library board by the regional district or regional districts served by the library. Do not include the value of in-kind services provided by a regional district or costs paid directly by a regional district. Cariboo and Thompson-Nicola Regional Districts: report the annual regional district contribution for provision of library service.
Library generated revenue ($)	Report all revenue generated by the library, including overdue fines, non-resident fees, income from service contracts and reciprocal use agreements, photocopying charges, room and equipment rentals, sales of library assets and income from library programs and events, etc. Revenue from fundraising should be included at "Donations and Fundraising". InterLINK members: report compensation for net provision of library services within InterLINK here.
Donations and fundraising ($)	Report solicited and unsolicited donations of money by individuals and organizations, including Friends of the Library. Include revenue from library fundraising. Do not include in-kind gifts and donations.
Transfers from reserve ($)	Report revenue received by transfers from library reserve funds (restricted accounts) established in a previous year.
Other revenue ($)	Report any revenue that does not fall into any of the above categories. Report bank interest and income from investments here.
Expenditure	
Salaries and benefits ($)	Report total expenditure on wages and benefits for all library employees.
Library materials ($)	Report total expenditures for the purchase, lease or subscription of library materials acquired in the following categories: print, audio-visual, microform and CD-ROM. Report expenditures on cataloguing, processing or binding of library materials under "Other Expenditure".
Electronic information ($)	Report total expenditures on licensed online electronic databases and online subscription services.
Computers and connectivity ($)	Report expenditures related to the operation of library computers and computer systems, provision of Internet access and the total cost of library telecommunications. Include hardware and software maintenance costs, Internet access costs and Internet service provider fees. Include the cost of all telecommunications, i.e., telephone (voice) and fax. Report expenditure on the acquisition of library software for public use here. Report capital costs related to the acquisition of computer systems hardware and software and telecommunications equipment under "Capital Expenditure."
Facilities ($)	Report library board expenditures related to the operation and maintenance of all buildings or parts of buildings occupied by the library, including lease or rent cost and the cost to the library of heat, electricity, insurance, janitorial, repairs and maintenance.
Capital expenditure ($)	Report capital expenditures on buildings, library computer and telecommunications systems, furniture and equipment.
Transfers to reserve ($)	Report transfers to library reserve funds (restricted accounts) for expenditure in a future year.

QUESTION	INSTRUCTIONS
Other expenditure ($)	Report any expenditures that do not fall into any of the above categories. Include costs related to the acquisition, cataloguing and processing of library materials here, unless these costs cannot be separated out from the cost of library materials.
Collections (1)	
Catalogued print volumes added	Report the number of catalogued volumes of print materials available for public use that were added during the year.
Catalogued print volumes held	Report the number of catalogued volumes of print materials available for public use that were held at the end of the year.
Uncatalogued paperback volumes held	Report the number of uncatalogued volumes of paperbacks available for public use held at the end of the year.
Total print titles held	Report the number of titles of catalogued print materials held at the end of the year.
Periodicals, subscriptions held	Report the number of periodical and newspaper subscriptions received at the end of the year.
Periodicals, titles held	Report the number of titles of periodicals and newspapers being received at the end of the year.
Licenced database subsscriptions - in library	Report the number of licensed on-line database and subscriptions available for public use in the library at the end of the year.
Licenced database subscriptions - out of library	Report the number of licensed on-line databases and subscriptions available for remote use at the end of the year.
Collections (2)	
Microforms held	Report the total number of sheets of microfiche and reels of microfilm held at the end of the year.
CD-ROMs held	Report the number of CD-ROMs, acquired by purchase or by subscription, available for use by the public at the end of the year. Exclude CD-ROMs used by library staff only.
Total library materials, titles held	Report the number of titles of catalogued print and audio-visual materials, microforms and CD-ROMS held at the end of the year.
Registration and Circulation	
Resident borrowers registered at end of year	Report the number of borrower cards issued to residents that are in force at the end of the year and that have been used during the past three years.
Non-resident borrowers registered at end of year	Report the number of borrower cards issued to non-residents that are in force at the end of the year. InterLINK members: include only non-residents living outside the InterLINK service area.
InterLINK non-resident borrowers registered at end of year	InterLINK members only (others enter n.a.): Report the number of borrower cards issued to non-residents living within the InterLINK service area that are in force at the end of the year and that have been used during the past three years.
Circulation, all items	Report of the number of items, in all formats, from the library's collection that have been lent for use outside of the library during the year. Include the number of items checked-out and the number of items renewed. Include circulation for all library service points. Include the circulation of interlibrary loan items received from other libraries. Include the initial circulation of rotating or bulk loan materials to a deposit collection. Exclude interlibrary loans to other libraries.
Annual in person visits	This number is either the measured number of in person visits, or if that number is not available, an estimate which is the annual equivalent of the number of in person visits during the typical week survey.
Items lent on interlibrary loan	PLSB will calculate the number of items lent to other libraries on interlibrary loan during the year from interlibrary loan monthly statistical returns.
Items borrowed on interlibrary loan	Report the total number of items borrowed from other libraries on interlibrary loan during the year.

QUESTION	INSTRUCTIONS
Reference and Programming	
Reference transactions	Report the number of reference requests.
Electronic reference transactions	Report the number of reference requests received by library staff via email or via the library website.
Adult programs	Report number of adult programs held during the year.
Children's/young adult programs	Report number of children's and young adult programs held during the year.
Summer reading program registrations	If the library conducted a summer reading program, report the number of children registered in the program.
Staff	
Part-time employees	Report the number of persons employed by the library who are working on a part-time basis, defined as working less than 35 hours per week.
Professional librarians, FTE	FTE (full time equivalent) is calculated on the basis of 1,820 hours per year.
Library technicians, FTE	FTE (full time equivalent) is calculated on the basis of 1,820 hours per year.
Community librarians, FTE	FTE (full time equivalent) is calculated on the basis of 1,820 hours per year.
Other staff, FTE	FTE (full time equivalent) is calculated on the basis of 1,820 hours per year.
Total employees, FTE	FTE (full time equivalent) is calculated on the basis of 1,820 hours per year.
Volunteers	Report the number of persons working as volunteers for the library, excluding members of the library board.
Volunteers, FTE	FTE (full time equivalent) is calculated on the basis of 1,820 hours per year.
Facilities and Access	
Public service outlets	Report the number of service points occupied by the library. Do not count locations at which there is either no permanent collection of library materials or no staff.
Other facilities	Report the number of other facilities occupied by the library but not used to provide service to the public, e.g., administration office, technical services warehouse.
Total space (square metres)	Report the total area of all occupied service points and other facilities in square metres.
Annual hours open, main library	Report the total number of the actual hours open of the main library for the year. For a multi-branch library, the main library is the designated central library or the library with the largest collection.
Annual hours open, all outlets	Report the total number of the actual hours open of all service points, including the main library, for the year.
Annual days open, main library	Report the total number of actual days that the main library was open for the year.
Annual days open, all outlets	Report the total number of actual days open of all service points, including the main library, for the year.
Name of facility	If more than one facility was built/renovated in the year, please include all facilities in each answer.
Facility owner	Provide the name of the owner of the facility.
Method of financing	Indicate how the project was financed, e.g., borrowing, capital reserve, current operating budget, donations, fundraising etc.

GLOSSARY

Average (Various): population weighted average of the column values. The average is calculated by summing the product of the measure and population served over all libraries, and dividing this total by the total population served.

Capital Expenditure (Expenditure): capital expenditure is that which results in the acquisition of, or addition to, fixed assets. Capital expenditure may include purchase and preparation of building sites, buildings, extensions, furnishings and equipment. Use the definition of fixed asset.

Circulation (Registration and Circulation): units of library materials charged out for patron use irrespective of length of time items are on loan. Include renewals.

Community Librarian (Staff): a person who has received the Public Library Services Branch Community Library Training Program certificate.

FTE (Staff): FTE (full time equivalent) is calculated on the basis of 1,820 hours per year.

Integrated Public Library System: a public library, continued under section 60 of the *Library Act*, that is a regional district service for participating municipalities and electoral areas in the Cariboo and Thompson-Nicola Regional Districts.

Interlibrary Loan (Registration and Circulation): the loan of an item from the collection of one library or the supply of a photocopy of an item to another library. Interlibrary loan does not include loans between branches of the same library system.

Library technician (Staff): a graduate of a recognized library technician program.

Municipal Library: a public library, established under Part 2 of the *Library Act*, that is managed by a corporate library board appointed by the municipal council and supported from the municipality's annual budget.

n.a.: not applicable

n.d.: no data available

PLSB: Public Library Services Branch, Ministry of Community, Aboriginal and Women's Services

Professional librarian (Staff): a graduate of an American Library Association accredited library school, or person with an equivalent qualification.

Provincial Average (Selected Output and Performance Measures): population weighted average of the column values. The provincial average is calculated by summing the product of the measure and population served over all libraries, and dividing this total by the total population served.

Program: any planned event which introduces those attending to any of the broad range of library services or activities, or which directly provides information through the presentation of talks, films, dramas, etc. Programs need not take place in the library, but the library must be the primary contributor of resources in the planning and presentation. Include book talks, tours, but do not include library exhibits, contests run by the library, or library participation in parades or fairs. Do not include meetings sponsored by other groups using library meeting rooms.

Public Library Association: a public library, continued under Part 4 of the *Library Act*, that is managed by a library board elected by members of the Association.

Reference Transaction: a request made by a library user that involves the knowledge, use, recommendation, interpretation or instruction in the use of one or more information sources or bibliographic tools by a member of the library staff. Include reqests made in person, by telephone, by regular mail or by FAX. Report email reference requests under "Electronic Reference Transactions."

Regional Library District: a public library, established under Part 3 of the *Library Act*, that is managed by a library board, composed of representatives of municipal councils and regional district boards, that has the authority to apportion and charge the cost of library service to its member municipalities and regional districts.

Restricted Circulation Talking Book (Collections): a talking book that may only be lent to persons with a disability which prevents them from reading printed books.

Service Point: service point includes a main library, branch library or bookmobile, at which a direct service for users is provided in physically self-contained quarters. Do not count as bookmobiles any library vehicles used for purposes other than providing library.

Title: publication which forms a separate bibliographic whole, whether issued in one or several volumes or parts. A 25 volume encyclopedia would be one title with 25 volumes. A 25 copy holding of a first edition novel would be one title and 25 volumes.

Video (Collections): material on which images are stored (recorded), with or without sound, and that can be reproduced (played back) mechanically or electronically.

Volume (Collections): a single physical unit of library material distinguished from other physical units by a separate binding, encasement or other clear distinction. Include books, government documents, maps, etc.

INDEX BY LIBRARY TYPE

Alert Bay Public Library	A
Beaver Valley Public Library	A
Bowen Island Public Library	A
Burns Lake Public Library	A
Castlegar & District Public Library	A
Chetwynd Public Library	A
Creston Public Library	A
Elkford Public Library	A
Fernie Public Library	A
Fort Nelson Public Library	A
Fort St. James Public Library	A
Fort St. John Public Library	A
Fraser Lake Public Library	A
Gibsons & District Public Library	A
Grand Forks & District Public Library	A
Granisle Public Library	A
Greenwood Public Library	A
Hazelton District Public Library	A
Houston Public Library	A
Hudson's Hope Public Library	A
Kaslo & District Public Library	A
Kitimat Public Library	A
Lillooet Area Public Library	A
McBride Public Library	A
Midway Public Library	A
Nakusp Public Library	A
Pemberton & District Public Library	A
Pender Island Public Library	A
Powell River District Public Library	A
Rossland Public Library	A
Salmo Public Library	A
Salt Spring Island Public Library	A
Sechelt Public Library	A
Sparwood Public Library	A
Stewart Public Library	A
Terrace Public Library	A
Tumbler Ridge Public Library	A
Valemount Public Library	A
Vanderhoof Public Library	A
Burnaby Public Library	M
Coquitlam Public Library	M
Cranbrook Public Library	M
Dawson Creek Municipal Public Library	M
Greater Victoria Public Library	M
Invermere Public Library	M
Kimberley Public Library	M
Mackenzie Public Library	M
Nelson Municipal Library	M
New Westminster Public Library	M
North Vancouver City Library	M
North Vancouver District Public Library	M
Penticton Public Library	M
Port Moody Public Library	M
Pouce Coupe Public Library	M
Prince George Public Library	M
Prince Rupert Public Library	M
Richmond Public Library	M
Smithers Public Library	M
Squamish Public Library	M
Surrey Public Library	M
Trail & District Public Library	M
Vancouver Public Library	M
West Vancouver Memorial Library	M
Whistler Public Library	M
Fraser Valley Regional Library	R
Okanagan Regional Library	R
Vancouver Island Regional Library	R
Cariboo Regional District Library	I
Thompson-Nicola Regional District Library System	I
InterLINK Federated Public Library System	F

Key

A=Public Library Association

M=Municipal Library

R=Regional Library District

I=Integrated Public Library System

F=Library Federation